



COMMITTEE ON THE DISABLED MEETING MINUTES

The meeting of the Committee on the Disabled was convened at 7:35 p.m., Thursday, February 2, 1989, in the MacDonald-Cartier Room, Social Recreation Centre, 630 Poirier St. with the following persons present:

Committee: Alderman Robinson, Chairperson  
Alderman Ohirko  
Merle Smith  
Dr. Cob Johnston  
Colleen Talbot  
Jim Allard  
Verna Barrett  
Lorraine Hauser  
Maxine Wilson

Staff: K. Wahamaa, Coordinator, Special Services

1. Minutes taken - K. Wahamaa.
2. Introductions - Action: After a round of introductions it was decided that all committee members would submit a brief resume re their interest/expertise in the area of disability, for the next meeting.
3. Agenda - As this is the first meeting of the new committee, no agenda was previously circulated. Alderman Robinson read out agenda items with additions from present committee members as follows:

- |      |                                     |   |               |
|------|-------------------------------------|---|---------------|
| 3.1  | Terms of Reference                  | ) |               |
| 3.2  | Survey Results                      | ) | Ald. Robinson |
| 3.3  | Park Improvements                   | ) |               |
| 3.4  | Deputy                              | ) |               |
| 3.5  | Budget                              |   |               |
| 3.6  | Structure of Committee/Goal Setting |   | - M. Smith    |
| 3.7  | Public Communication                |   | - M. Smith    |
| 3.8  | National Access Awareness Week      |   | - M. Wilson   |
| 3.9  | Meeting times                       |   |               |
| 3.10 | Video                               |   |               |

Agenda was approved as read.

- 3.1 Terms of Reference - Terms were read by Alderman Robinson. After lengthy discussion regarding the origin of the terms of reference and their suitability to the needs of the community it was decided that before any further discussion or development of terms of reference were made, Maxine Wilson would present information at the next meeting regarding an action plan for said terms. The "action plan" information had been gathered by M. Wilson while attending the Canadian Parks and Recreation Leisure Services and Disabled Persons Committee Pre-conference 'Leisurability: Energize and Mobilize' held August 14, 1988 in Vancouver.

Action: Maxine Wilson will forward material regarding action plan to all committee members prior to next meeting and make a presentation regarding same.

- 3.2 Survey Responses - Alderman Robinson had distributed a survey to all members of the 1988 Committee to evaluate its effectiveness. The following is a synopsis of concerns expressed: more representation needed on committee by persons with a disability; Coquitlam residents appear to lack awareness of concerns of disabled persons; not enough meetings of committee were held to accomplish tasks, lack of goals and direction; not a broad enough scope of special needs acknowledged; no budget for workshops, conferences, materials (i.e. tapes and books).

In addition to survey responses, previous year's committee members reported that the committee met five times in 1988, issued press releases regarding the appointment of the committee and responded to queries from various resource/advocacy agencies. The committee made two recommendations to Council in 1988:

- 1) to increase the Recreation Programmer-Special Needs to a full time position,
- 2) for the municipality to purchase and maintain a van for use by persons with a disability to access recreation facilities.

The first recommendation was approved by Council and is in the process of becoming a full time position. The second recommendation requires further discussion between the Parks and Recreation Committee and Committee on the Disabled.

Other concerns expressed by previous committee members regarded committee recommendations being acted on by senior municipal staff. Alderman Robinson assured all committee members that recommendations accepted by Council would be followed through by municipal staff.

- 3.3 Park Improvements - Report was tabled. A copy of the report will be distributed with the Minutes for discussion at next meeting.
- 3.4 Deputy - After discussion the committee unanimously appointed Alderman Ohirko as deputy chairperson.
- 3.5 Budget - Discussion of budget tabled until timelines for municipal budget preparations established and terms of reference set.
- 3.6 Structure of Committee/Goal Setting - M. Smith brought forward the following concerns:

What is purpose of committee? Do committee members have compatible philosophy to work from? She suggested committee invite speakers to discuss normalization/integration philosophy to establish a baseline for the committee. Once a philosophical basis for the committee has been established, goals and objectives based on community needs should be set. After some discussion regarding these issues and ways in which to establish a dialogue with the community, it was decided to table any goal setting till terms of reference had been set following M. Wilson's presentation of "action plan". The general consensus was to "keep the philosophy of integration in front of us" as a guideline to determine objectives.

M. Smith brought forward information regarding the B.C. Coalition of the Disabled Transportation Conference to be held March 3 & 4.

MOVED BY M. SMITH  
SECONDED BY V. BARRETT

That two committee members be sent to the B.C. Coalition for the Disabled, Transportation Conference to be held March 3 & 4, 1989, Sheraton Plaza 800, Vancouver, at a cost of \$120.00 per person.

MOTION CARRIED UNANIMOUSLY

- 3.7 Public Communication - Members of last year's committee expressed the need for greater communication with the public. The following venues for community dialogue were suggested: media committee, news releases, public meeting, solicit briefs or submissions from individuals and agencies. Some committee members were also concerned about internal municipal lines of communication.

Action: Alderman Robinson will distribute further information re municipal structure. M. Wilson will address the issue of public communication in her presentation re action plan.

- 3.8 National Access Awareness Week - M. Wilson reported that plans were underway for various community events for NAAW and that the NAAW PLANNING COMMITTEE HAD ADOPTED A TITLE OF CELEBRATE COQUITLAM - A COMMUNITY FOR EVERYONE. In order to fund these events some corporate sponsorship is being sought and the committee is looking for non-profit society status in order to maintain the committee's integrity and issue tax deductible receipts, etc. Other members of the committee expressed concern re the feasibility of creating non-profit status for a one week event. M. Wilson, L. Hauser, M. Smith all maintained the event had a much broader focus and potential as an awareness raising tool. The main point of discussion, however, was the time and effect that would be necessary on the part of municipal staff to complete the legal process to generate non-profit status.

MOVED BY M. WILSON  
SECONDED BY L. HAUSER

That the committee seek assistance from the District of Coquitlam to investigate the feasibility of utilizing municipal staff in the creation of a non-profit society - Celebrate Coquitlam - A Community for Everyone - to generate public awareness regarding disabilities.

MOTION CARRIED UNANIMOUSLY

- 3.9 Meeting Times - It was decided that meetings will be scheduled monthly on the first Thursday of each month. Next meeting to be held Thursday, March 2, 1989 at 7:30 p.m. in the Committee Room, Parks and Recreation Office.
- 3.10 Video - CMHC - RRAP Video Tape from the Planning Department was reviewed and information booklets circulated.

Meeting adjourned at 9:35 p.m.

Enclosed: Park Improvement Report - Tom Brooks  
Action Plan Report - Maxine Wilson  
Agenda

October 1988

**Report from Tom Brooks**

**Re: Parks and Recreation - Coquitlam**

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Review for improved access:

**MUNDY PARK**

It would be possible to surface parts of the existing trails so as to make them better suited for use by the physically disabled and the blind.

This park has 4.8 kilometers of track, some of which are suitable for our purposes.

The area in the North East sector would be most ideal. The tracks are fairly close together allowing for maximum change in scenery without taking the user too far from the parking area. In all likelihood, some testing would have to be done to determine feasibility.

**COMO LAKE**

The district has already begun to look at some changes in the walking and jogging trail:

1. changes in surface
2. changes in routing
3. relocation of Kinsmen playground

Although this would seem to be easy, it will prove to be costly as extensive studies must be done due to very soft soil conditions.

It would be ideal and I suggest this location be given first priority by our group.

**BLUE MOUNTAIN PARK**

The District has plans (tentative) for a water park similar to that in New Westminster and Maple Ridge. This park would be useable by the disabled by design.

**MUNDY 4 BASEBALL**

It would be of some benefit to have a hard surface 6' wide path from the exterior to the diamond, so as to permit access by wheelchair.

NORTH EAST SECTOR

The "Park Concept" differs in this new area in that they are smaller and are attached to schools.

They are all in the development stages so it should be easier to make them both accessible and to have the necessary facilities for the handicapped and disabled.

The "Town Centre Park" will be a focal point. Now is the time to impact on design of both facilities and pathways, etc.

COMMUNITY LIVING PROJECT - SASKATOON, SASK.

REPORT ON PRESENTATION BY JENNIFER JAMIESON AT THE CANADIAN PARKS/RECREATION ASSOCIATION PRE-CONFERENCE AUGUST 14, 1988

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The first step in the project:-

- Broad based Planning Committee including various community organization representatives was formed

- the question was posed: Is there a need for an umbrella committee?

- two common barriers had to be overcome

- resources are tight
- territorialism in each area

- brainstorming in four smaller groups identified five key areas (see action plan)

- questions asked of the groups were:

1. Is there a need for an interagency committee to address the development and implementation of a strategy to support community participation of persons who are disabled?
2. List possible ways our organizations could work cooperatively in providing a support network
3. List the barriers/concerns your organizations experience in the provision of your services
4. List the existing resource needs that your organizations have

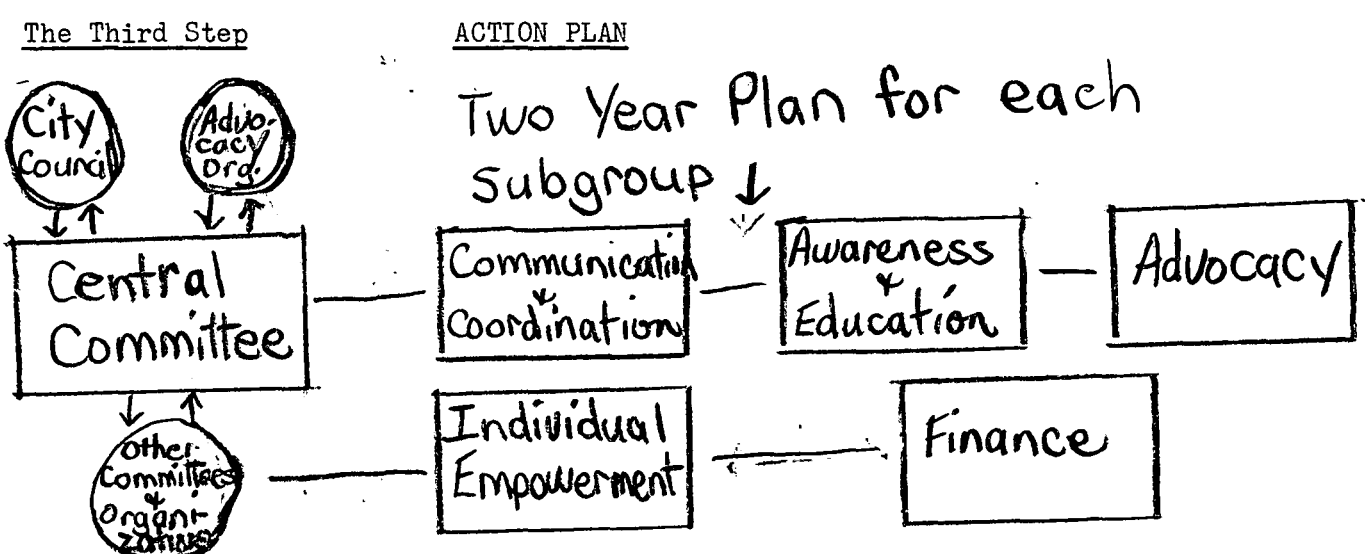
The second step in the project:-

- Goals coming out of the brainstorming session:

To enhance living of disabled in community by -

1. Establishment of central body for communication among and coordination of groups
2. Community awareness and education
  - a. To enhance awareness of community
  - b. To educate community to their responsibility
  - c. To assist community in establishing their role
3. Advocacy
  - To cooperatively address issues and eliminate barriers regarding access

- 4. Individual empowerment
  - a. to assist advocate organizations in developing supports that link individuals to the community
  - b. to develop programs that link individuals to key resources in their community
- 5. Financial
  - to determine financial avenues and alternatives in support of committee administration and functions



The Fourth Step in the Project

- Identify Key Areas of Emphasis
  - common concerns
  - coordination of responsibilities
  - awareness of existing programs and services
  - linking of organizations
  - obtaining input from organizations and public
  - linking the interagency to other community groups

The fifth Step in the Project

Action Steps:

Completed by/when:

- Public Forums
- Surveys (hire a student)
- Demographic Data
- Comprehensive Catalogue
- Monthly Calendar of Events
- Groups highlighting other groups in their newsletters
- Gathering statistics, surveys already completed by groups
- Training exchanges
- Cooperative programs
- Sharing resources

Encl.

Submitted by,  
*Mafae Wilson*

02-14-89.



# Integration: A Solution at Hand

Submitted by Jennifer Jamieson, Special Needs and Seniors Consultant, Saskatoon Parks and Recreation

## Introduction

There are many challenges facing all Saskatchewan communities that question responsibility, traditional roles and a need for more immediate change in our service delivery. As recreation service providers, our attitudes and understanding of the needs of the "citizen" not the "client" of our communities is one of many issues that must be closely examined.

Certainly there are many efforts that integrate persons who are disabled into various aspects of community life, but many are excluded from leisure opportunities because of physical or social barriers that exist in each of our communities. We must ask ourselves why some people are not participating and how we can eliminate those barriers, thus providing opportunity to do so.

## What Are the Challenges?

- The geographic diversity of Saskatchewan and isolation of some communities limits availability of needed services as well as effectiveness of any attempted awareness or education regarding integration.
- Massive government cutbacks in health and social spending are creating unrealistic demands upon the service structures of advocate organizations/agencies and forcing a competitive search for alternative funding sources.
- There is a need for increased recognition of the importance of leisure as a cornerstone to other services and its valuable contributions in assisting a person to feel a sense of belonging to their community.
- There is a need for improved co-operation and communication amongst advocate organizations, as well as advocates and recreation service providers.
- De-institutionalization has challenged traditional services of advocate organizations and communities and demands that change be addressed.

- Improving upon public awareness and understanding of the issues surrounding persons who are disabled must be addressed by all.
- There is still a need for sensitization of service providers as to the individual in need of friendship and belonging to the community.

Discussions of some 30 organizations in Saskatoon have returned one key word to the whole process: **co-operation**. It is apparent through these times of economic constraint and dwindling resources that organizations and recreation service providers must communicate and co-operate to arrive at effective solutions that address common challenges faced in providing of leisure opportunities to people who are disabled.

What we are discovering is that the barriers and issues that surround each of our organizations are common to most groups in Saskatoon. For example, whether we represent a recreation agency or an advocate organization, a shortage of resources is an issue.

In Saskatoon we are presently attempting an approach that would create a strategy to network advocate organizations and leisure service providers in the city. We would also co-ordinate our efforts to ensure community-based support for persons who require assistance to get involved. That support could occur through such things as community awareness, education of community groups, volunteer buddy programs, co-operative programs, leisure education, elimination of physical barriers and sharing of our resources, to name a few. The key point is that we must find ways of linking people to social contacts in their community.

One of the main concerns expressed by many advocate organizations is that the person receiving a service can often lack social support networks of friends, neighbors, family or community groups. The incidence of return for that person can be quite high, placing an ever increasing demand on services of the sponsoring organization. The Canadian Mental Health Association offers a prime example of such situations:

In most provinces, people are caught in a cycle of recidivism. A person is discharged from the hospital into an unsupportive environment, requires help which is unavailable in the community, is rehospitalized, stabilized and discharged to begin the journey all over again (Pope, Church 1987, pg. 3).

## How Is This All Going to Happen?

Yes, it is a very complex process taking place, but we are all excited over the potential in the future for our groups and the community. Saskatoon groups are really in the initial stages of communicating with each other. We are all expressing needs, concerns and ideas towards the overall strategy. We have also co-operatively identified and provided issues and barriers of concern.

Such a strategy would be developed through the establishment of an inter-agency committee. This committee would act as a central resource and co-ordinating body, representing needs of organizations and individuals in Saskatoon.

As mentioned, organizations/agencies in Saskatoon have been meeting in an attempt to establish a direction and a terms of reference for the proposed committees. To date, we have identified five key areas of emphasis (in order of priority):

- communication and co-ordination of groups
- awareness and education
- advocacy role
- individual empowerment
- finance

Action steps for each key area have also been identified in draft, but the group has a ways to go before completion of the plan and implementation of the action steps.

Some of the outstanding issues evolve around structure and role of the inter-agency committee, responsibilities of organizations and financial support for the committee and its tasks. Our approach to the development of the strategy is to prioritize what needs to happen first and to ensure that tasks are attainable in small "bite size" and realistic projects. The group continues to meet, so hopefully, a terms of reference and a plan of action will be ready in the fall of this year.

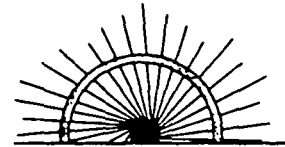
## Conclusion

There are many people who are disabled and living in our communities who are not involved in our community life. Recreationists and organizations serving the disabled must communicate and co-operate to arrive at effective solutions to this situation. Saskatoon is attempting to find a solution through the development of an inter-agency committee. This committee would address global

issues such as advocacy, elimination of barriers, education/awareness, etc. It would also develop a plan that would identify each of our roles, thus ensuring community supports are there for citizens who need a little assistance in attaining their full potential as participating members of their communities.

The solution is at hand and is one that we wish to share with others. The process we have been going through to reach our goals will be similar to a process any other town, village or city will undergo, we hope, in the near future.

For more information contact Jennifer Jamieson at 975-3391.



## D.A.W.N. Saskatchewan

*Submitted by Patricia Ortman*

It is my pleasure to announce that the Disabled Women's Network Saskatchewan Inc. (D.A.W.N. Saskatchewan) became registered on May 18, 1988. D.A.W.N. Saskatchewan will be striving to accomplish the following objectives:

- to educate women with disabilities and promote their full participation in the community;
- to develop a support network for women with disabilities;
- to promote the participation of women with disabilities in organizations of women; and
- to develop a provincial network which promotes equality for women with disabilities.

For further information please contact:

Patricia Ortman  
D.A.W.N. Outreach Project Co-ordinator  
316 - 5039 Sherwood Drive  
REGINA, Saskatchewan S4R 4C1  
Phone: 949-9173

# INTEGRATION: A Whole Community Approach

By Carol Stensrud



The need is documented, the legislative push provided, yet integration of "normal" and "handicapped" persons is in jeopardy.

Integration, the process of bringing people with differences together to promote more dignified, respected, and equitable lifestyles for all, has always been a volatile issue in the United States. In recent years, many of us have become especially aware of the need to integrate the individual with a disability or handicap into the "normal" society. But there has been relatively little progress toward the day when people with a disability or a handicapping condition will be able to participate fully in normal community life.

There is even a struggle to find the right adjective for this population. Physical, emotional, social intellectual, or sensory problems result in labels that tend to separate "them" from "us". Words like "educable," "trainable," "delayed,"

"slow," "palsied," and "damaged" serve to evoke fear, distaste and prejudice, and thus to limit human interaction. Integration of the disabled and the handicapped is a complex process. Unfortunately, fragmented and ineffective approaches to integration have led to the belief that integration itself is an idealistic and unachievable goal.

A whole community approach is needed. In other words, there must be true access for the disabled and handicapped to *all* services and all aspects of community life including school, home, work, leisure, health, welfare, transportation, civic involvement, and religion. If we don't consider *all* aspects of community life, we will not obtain true integration.

A holistic approach must consider and involve the consumer, in this case disabled or handicapped individuals; service providers public, private, or voluntary agencies and individuals providing service to the consumers; and the community at large, which may need to be educated to accept their "handicapped" neighbors and fellow citizens — all of these populations working together can make integration work in the community.

## Legislation Doesn't Make It Happen — You Do

Legislation has taken steps to promote integration efforts. Federal Legislation P.L. 94-142 (Education for all Handicapped Children) and Section 504 of the Rehabilitation Act mandate that individuals previously labeled and left aside will now be afforded public education and public service that are as nondiscriminatory and highly integrated as is possible. But only agencies and service providers that accept federal funds are required to comply with new laws. State, local, and privately funded services continue to be inaccessible both physically and philosophically to one out of every ten persons who are disabled.

Federal laws mandate equitable service. But complete integration can only be achieved if service providers develop a sound commitment to meeting the needs of the consumer population and receive some basic training. This training should include:

- General education about different conditions and disabilities. This would include terminology; hints on dealing with the special needs of in-

*Carol Stensrud is the Executive Director of Do-It Inc., and Assistant Professor at California State University at Chico.*

dividuals such as the blind, the deaf, or the retarded; and knowledge of how to break down myths and misconceptions about the handicapped. The best sources of this kind of education are handicapped consumers themselves.

- Basic communication training to better serve non-reading and non-writing populations as well as persons who have hearing, visual, or speech impediments. It is important to know how to adapt public relations and referrals to appropriate communication media such as newsletters, parent or guardian groups, social service coordinating bodies and other "handicapped" news resources such as radio and reading for the blind.
- Training in the public relations skills needed to reach various populations. This would include an overview of basic modes of communications such as touch, gestures, signs, pictures, non-verbals, and verbals. It would also include possible solutions to

right to normal daily rhythms, and right to life in a close to normal setting.

- Education in consumer rights. Confidentiality, choice, and consumer input, as well as advocacy and grievance, should be covered.
- Training in adapting services to assure that *all* people have psychological and physical access to services.

Service providers trained in this way would be able to give greatly needed psychological support, acceptance, and direct person-to-person service to the handicapped and disabled. Key individuals and agencies in the service community should receive such training.

### Physical Integration — Getting There and Getting in the Door

Integrated programs require accessible transportation to and from community services. This element is vital. If services for the disabled are provided but are inac-

and handicapped if those groups have a low ratio of wheelchair users.

To be truly accessible, transportation for handicapped and disabled individuals should operate on a regular schedule — days, evenings, and weekends; it should be inexpensive for the consumer; it should allow for door-to-door pick-up and delivery of the individual who is medically fragile, and have components for wheelchair users; transportation for the handicapped should be incorporated as smoothly as possible into public transportation systems (no "Beware of Handicapped" signs) to avoid added stigmas; and laws mandating accessibility of transportation should be enforced. Transportation planning should involve the consumers themselves and handicapped advocacy groups.

Truly integrated programs also require buildings constructed or reconstructed to make them accessible. Accessibility includes respectable entry, and access to all floors, bathrooms, telephones, drinking fountains, food service directories, parking spaces and travel ways. Planners dedicated to integrating a building need to consider labels, signs, interpretation services and many other adaptations. Local Easter Seals groups and Commissions on Employment for the Handicapped can assist planners.

The time is now for us to look at making integration work. Failure to integrate could lead to reinstitutionalization of the handicapped, to reinforced prejudices, continued discrimination, and a *great* waste of human potential. It is time for communities to educate themselves, and then to coordinate, cooperate, plan together toward the day when social and physical barriers to the handicapped will be gone. ♪

problems related to mixed media, non-listening, non-assertiveness, wrong timing, and misinterpretation of messages.

- An introduction to normalization philosophy. Normalization considers the age and sex of the individual to be integrated, and acknowledges that individual's right to risk, right to equitable economic and sexual standards,

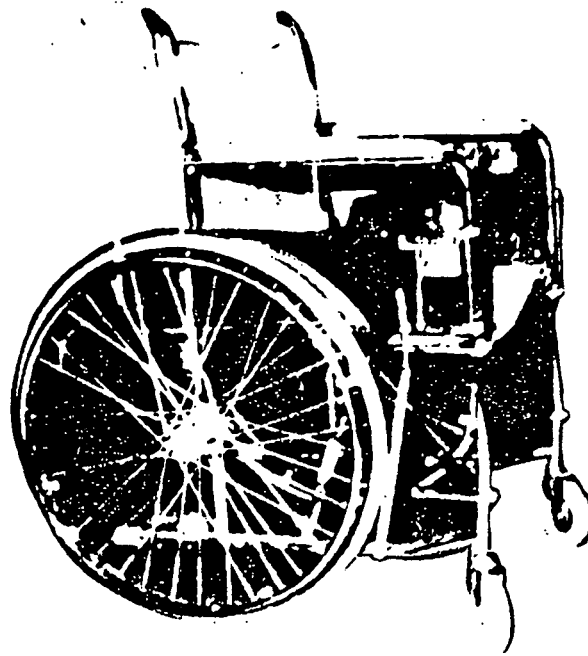
cessible, then the services are not really available. Many individuals with special needs do not drive, though they may be physically able to do so. Most consumers live on a limited fixed income that prevents their owning and maintaining a vehicle. Some government officials, mistakenly believing that only wheelchair users need transportation, deny funding for transportation systems for the elderly



## CONTEMPORARY CORNERSTONES OF SERVICE DELIVERY

**TABLE 9-5** A Synthesis: Mainstreaming Principles

<b>PRINCIPLE OF MAINSTREAMING</b>	<b>IMPLICATION OF PRINCIPLE</b>
1. Recognition of the Individual	1. Individualization of service continuum of services responding to intraindividual differences changes in person over period of time
2. Respect for the individual	2. Multiplicity of roles for disabled person recipient of services source of knowledge, resources participant in planning, providing, and evaluating service independent decision-maker advisor
3. Twofold process	3. Skill-development opportunities for all individuals community education role versatility for therapeutic and general recreators
4. "Mainstreaming the system"	4. Changes within the system of services training/retraining of staff facilities accessible programs accessible involvement of disabled and non- disabled participants together education of parents education of community interagency cooperation
5. Continuum of services	5. linkage among programs interagency cooperation support services assessment and evaluation of ser- vices



# Rural Leisure Services For Special Populations

by

*DO-IT LEISURE COOPERATIVE*

*Jerry Root, General Manager  
Carol Stensrud, Executive Director  
Gary Quiring, Media Director*

Recreation, play, fun and leisure — all are essential ingredients in a satisfying and fulfilling life. However, many individuals of special population groups have been forgotten; their basic right to leisure opportunities denied. This is especially true in rural areas where the visibility of the disabled is limited due to sparse and diversely located populations.

The lack of community-based leisure services for rural residents with special needs is a nationwide problem. A survey conducted by the National Institute on New Models for Community Recreation and Leisure for Handicapped Youth indicated that of the responding communities,

none with a population under 50,000 had leisure services for special individuals.

Citizens of many rural communities who are considered to be disabled (the developmentally disabled, mentally and emotionally ill, physically handicapped, and the disabled aged) are currently limited in opportunities to fulfill themselves through play and recreation. Recreation and leisure activity for all persons, however, is an essential element of a meaningful lifestyle and, as such, contribute to a person's sense of well-being and overall adjustment.

The DO-IT LEISURE COOPERATIVE, an officially incorporated, non-

profit tax-exempt organization located in rural Chico since 1975, provides leisure services to meet the needs and interests of these individuals, and could serve as a model of leisure service delivery for special populations in predominately rural areas.

The Cooperative provides community-based, socially and physically integrated programs appropriate to age, sex, skill and culture. Every effort is made to avoid the segregation, categorizing, and labelling that perpetuate society's negative view of the special individual.

The principles of normalization and integration must be universally accepted to



**“Citizens of many rural communities who are considered to be disabled are currently limited in opportunities to fulfill themselves through play and recreation”**

level of ability. It also provides the individual with the opportunity to maximize community integration and self-fulfillment through leisure involvements.

Within the Chico area (population 40,000), the Cooperative has assumed the responsibility for coordinating whatever resources are available by seeking support for various facets of the program:

**Funds:** Donations from businesses, matching in-kind funds from the local recreation departments, contractual funds, community fund raising projects, and state and federal grants.

**Personnel:** Volunteers from the community and the university, recreation

student program supervisors and interns, professional volunteers serving on the Board of Directors and Advisory Committee, and interested citizen advocates.

**Transportation:** Volunteer ride system by clubs and individuals, the sharing of agency vans and buses, and the advocating of accessible transportation and parking spaces for the handicapped.

**Facilities:** Sharing of facilities at the university, schools, park and recreation departments, voluntary organizations, private institutions and community resources such as theaters, bowling alleys and restaurants.

**Services:** Donated media production and publicity through volunteer media consultant, private communication firm and university media classes. Typing, duplicating and postage costs have been shared by many agencies.

**Material and Equipment:** Sharing of wheelchairs and adaptive equipment (i.e., bowling ramps) from health services agencies. Refreshments and program supplies such as gardening materials and art supplies have been donated by interested local businesses.

The Cooperative would like to share information with others by providing consultation services to rural communities interested in community-based leisure services. DO-IT staff has prepared multimedia educational tools which are now available to the public. For further information, write Jerry Root, General Manager, DO-IT LEISURE COOPERATIVE, Malody Hall, 621½ Mangrove Avenue, Chico, California 95926.

non-discriminatory access to recreation programs and facilities. The services provided by the Cooperative, such as summer day camps and semi-annual "DO-IT" dances, promote the philosophy of normalization by making a conscious effort to provide sequentially planned inter-relationships:

**Specialized services** meet the needs of individuals with accentuated needs. Gradually, progress will enable individuals to acquire the physical, social and communicative skills necessary for participation in community-based recreation.

**Transitional adjustment programs** provide an individual with opportunities to learn how to utilize the leisure resources and services in the community. Individuals released from hospitals, institutions, or residential settings will be provided assistance in becoming more self-actualizing and independent in their recreation.

**Normalization programs** provide normative, totally integrated, leisure opportunities with only the needed adaptations so that all can participate. Having the same opportunities as their peers enable the handicapped to develop "normal behavior". This, in turn, develops appropriate self-behavior that becomes acceptable to the public. Public acceptance and understanding can eliminate social and attitudinal barriers that usually accompany a handicap or disability.

A continuum of services assures that the needs of each individual are met in a manner that is best suited to his or her

**TABLE 9-2 Major Corollaries of Normalization: How Do Services Rate?**

BRIEF DESCRIPTION	YES	NO
<b>1. PHYSICAL INTEGRATION</b>		
Physical integration allows for physical proximity of non-disabled and disabled persons. This basic level of integration is determined by several characteristics of the environment (i.e., facilities used for services and programs):		
(a) Geographical proximity of a program or service facility: Is the facility in an area that is geographically accessible?	_____	_____
(b) Transportation: Is the facility used accessible by some convenient form of transportation (i.e., accessible public transportation, wheelchair, accessible vans, carpools)?	_____	_____
(c) Neighborhood characteristics: Does the neighborhood housing the facility support community resources such as stores and service centers?	_____	_____
(d) Facility size: Is the facility small enough to be an integral and accepted part of the neighborhood?	_____	_____
<b>2. SOCIAL INTEGRATION</b>		
Social integration is the interaction of disabled and non-disabled persons. This more complex level of integration is determined by several characteristics:		
(a) Design of the program: Does it encourage the involvement of nondisabled and disabled persons?	_____	_____
(b) Program and consumer terminology: Are terms used that stress the purpose of the program and that reflect the total person?	_____	_____
(c) Facility esthetics: Is the facility used attractive, desirable, and esthetically pleasing?	_____	_____
<b>3. RIGHT TO SELF-DETERMINATION</b>		
The right to self-determination is the right to be in control of one's own destiny to the maximum possible extent.		
(a) Individual choice: Is the program or service designed to provide meaningful options from which the individual may choose?	_____	_____
(b) Does the environment enable the individual to take advantage of existing opportunities and/or create personally meaningful experiences?	_____	_____
<b>4. DIGNITY OF RISK</b>		
Dignity of risk asserts that the individual has the right to experience success and failure in social, work, and play relationships.		
Does the service provide the individual opportunities to desirable meaningful risks:		
(a) socially?	_____	_____
(b) physically?	_____	_____
(c) mentally?	_____	_____
<b>5. AGE-APPROPRIATE EXPERIENCES</b>		
The right to age-appropriate experiences asserts that each individual has the right to select the experiences that are considered appropriate to his or her age group; for example, adults should not be expected to engage in childhood games or wear clothes made for younger persons.		
Do the programs for adults reflect typical		
(a) adult interests?	_____	_____
(b) adult activities?	_____	_____
(c) adult games and materials?	_____	_____

Source: Adapted from Wolf Wolfensberger, *The Principle of Normalization in Human Services* (Toronto: National Institute on Mental Retardation, 1972).



TABLE 12-3 Worksheet for Adapting Recreational Experiences

ADAPTING RECREATIONAL EXPERIENCES

1. THE ENVIRONMENT IN WHICH THE EXPERIENCE TAKES PLACE

Consider	Suggestions
Noise level: Excessive background noise will interfere with the ability of hearing-impaired participants to understand speech and may cause individuals with visual impairments to become disoriented	Minimize background noise by using carpets. _____ _____
Architectural barriers: may restrict participation of individuals with physical limitations (e.g., steps, surface of ground or floor, heavy doors)	Explain directions prior to going or have activity in a quiet spot _____ _____ Provide accessible parking, ramps, drinking fountains... _____ _____ _____

2. LEADERSHIP: THE WAY IN WHICH MATERIAL IS PRESENTED AND THE LEADER'S INTERACTION STYLE

Consider	Suggestions
Mode of presentation (e.g., oral, written)	Use multisensory approach: visual aids to supplement verbal explanations, demonstrate
Sequencing of directions	Sequence from simple to complex and allow sufficient time for practice at each step
The amount of material presented	For individuals with learning difficulties, _____ _____ _____ _____ _____
Distance between speaker and listener	_____ _____ _____ _____ _____

Consider	Suggestions
Size and location of the environment	Check transportation possibilities (e.g., consider bus schedules in relationship to program times; car pools) _____ _____
Lighting: adequate lighting is essential to maximize the ability of visually impaired persons to see and to enable hearing-impaired individuals to speech-read	Provide quiet areas for individuals to relax and socialize at their own pace _____ Use contrasting colors on visual displays (e.g., black on white) _____ _____
3. MATERIALS OR EQUIPMENT USED IN VARIOUS ACTIVITIES	
Size of the equipment	_____ _____ _____
Weight of the equipment: lighter equipment allows more time for wheelchair users to maneuver their chairs into place, and makes it easier for a person with limited arm strength to participate	Build up the hand grip with adhesive tape to assist individuals with limited hand control Create a small table-size game of tetherball with a broomstick and a small rubber ball in a stocking _____ _____ _____ _____ _____
Sensory dimensions of the equipment: to include participants with visual or hearing impairments, supplementary input is valuable (refer to Appendix B for sources of commercially available equipment).	Auditory balls can be used for ball games _____ _____ _____
	Use changes in surface texture to denote boundaries _____ _____

(continued)

## Resources

### Community Based Leisure - Special Population

Therapeutic Recreation Intervention: An Ecological Perspective by R. Howe-Murphy; B. Charboneau; Prentice Hall, Englewood, N.J.

Special Recreation: Persons With Disability, 1987, by D. Kennedy, D. Austin and R. Smith.

Let's Do It - Community Based Leisure Services, by Carol Stensrud, 1982 through Dept. of Leisure Sciences, Rutgers University, New Brunswick, N.J.

Community Leisure Services and Disabled Individuals, by Peter A. Witt, revised 1979, Hawkins & Associates, Inc., Washington, D.C.

Let Our Children Go, by Douglas Biklen, 1974, Human Policy Press, Syracuse, N.Y.

Normalization - The Principle of Normalization in Human Services, by Wolf Wolfensberger, National Institute on Mental Retardation.

Handicapped Funding Directory 1986-87 Edition by Richard M. Eckstein, Research Grant Guides, Marina del Rey, California.

Resource and Funding Directory for the Developmentally Disabled, prepared by Grants and Projects Unit, Special Services Section, Mental Disabilities Branch, Community Services Division, Sacramento, CA.

Resource Guide to Literature on Barrier-Free Environments with Selected Annotations, 1980, Architectural and Transportation Barriers Compliance Board, Washington, D.C.

Way To Go, University Park Press, Baltimore, Maryland.

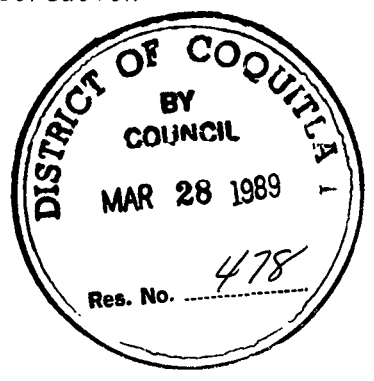
504

COMMITTEE ON THE DISABLED MEETING MINUTES

The meeting of the Committee on the Disabled was convened at 7:30 p.m. Thursday, March 2nd, 1989, in the Parks and Recreation Office with the following persons present:

Committee: Alderman Robinson, Chairperson  
Alderman Ohirko, Deputy  
Maxine Wilson  
Lorraine Hauser  
Merle Smith

Regrets: K. Wahamaa (Staff)  
Verna Barrett  
Jim Allard  
Colleen Talbot  
Dr. Cob Johnston



- 1. Minutes of February 2, 1989. Approved.
- 2. Minutes taken - Alderman Brian Robinson.
- 3. Business Arising:

3.1 Action Plan Report

The committee's goals for 1989 were discussed in light of the conference material presented by Maxine Wilson. It was generally felt that we were heading in the right direction, but there were concerns that our committee in its advisory capacity should strive to facilitate networking between the various groups serving the disabled - to that end a goal of encouraging self help groups to organize a public forum for the fall of 1989 was put forward for further consideration at our April meeting. It was hoped that at this meeting we could get a report from Merle regarding the transportation conference and from Katherine regarding the recreation workshop.

The final item of the evening in light of the above discussion was the terms of reference of the committee. Most members felt they were adequate to achieve the tentative goals for 1989.

3.2 Inventory of Accessible Public Buildings

MOVED BY ALDERMAN OHIRKO  
SECONDED BY M. WILSON

*App. 2  
Res 479*

That Council of the District of Coquitlam request staff to provide the committee with an inventory of Municipal Buildings and their accessibility to the disabled.

MOTION CARRIED UNANIMOUSLY

MOVED BY M. WILSON  
SECONDED BY M. SMITH

*Res. 480*

That a handicapped parking spot be identified at the Recreation Office.

MOTION CARRIED UNANIMOUSLY

3.3 Park Improvements Report

The report regarding Parks was referred to the District Parks and Recreation Committee for review and implementation. Our committee would like a progress by mid year as to improvements requested.

3.4 NAAW - Celebrate Coquitlam Report

Committee pleased with the support provided by District of Coquitlam staff in the Legal Department. The National Access Awareness Week (local committee) has moved another step closer to society status as a result of Coquitlam Council's unanimous support to provide some legal services to the NAAW.

*APP'D.*  
MOVED BY ALDERMAN OHIRKO  
SECONDED BY M. SMITH

*R.S. 481*  
That the District of Coquitlam host an awards reception during the NAAW Week. Costs would include fee waiver (only if new library room is not available) and light refreshments.

MOTION CARRIED UNANIMOUSLY

The Committee recommends that Katherine receive all materials from the federal coordinating person of NAAW.

Committee Minutes are to be tabled with Coquitlam Council and may be distributed in the future to other interested groups. Further the Committee would like staff to find out how the Committee for the Disabled in Nanaimo is functioning and also each member of our Committee should receive a list of local agencies and groups which serve the disabled.

3.5 Transportation Conference

Request for support from Coquitlam Council to send delegates to the Task Force on Transportation Solutions Conference was approved - March 3rd and 4th, 1989, at the Sheraton Plaza Hotel. Approval was for payment of the \$120.00 fee (Merle Smith will be our delegate).

4. New Business:

4.1 Letter of Resignation

*APP'D.*  
*R.S. 482.*  
Tom Brooks' letter of resignation was received. The Mayor's Office to send a letter of thanks to Tom for his good work on last year's committee.

4.2 B.C.C.D. Report Recommendation

MOVED BY M. WILSON  
SECONDED BY L. HAUSER

*App 25*  
*RES 483*  
That Coquitlam Council support the B.C. Coalition of the Disabled's report of March 1989 requesting the Provincial Government to create a Provincial Access Consultant.

MOTION CARRIED UNANIMOUSLY

5. Next Meeting:

April 6th, 1989 - 7:30 p.m.  
New Library Boardroom

6. Adjournment: 9:00 p.m.

Attached: NAAW Minutes  
Plan A  
Tom Brooks' letter  
Transportation

COMMITTEE ON THE DISABLED MEETING MINUTES

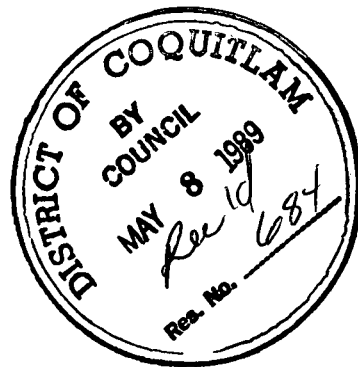
The meeting of the Committee on the Disabled was convened at 7:40 p.m. Thursday, April 6, 1989, in the Baord Room, New Public Library, Poirier St. with the following persons present:

Committee: Dr. Cob Johnston  
Jim Allard  
Lorraine Hauser  
Merle Smith  
Maxine Wilson

Staff: Kathryn Wahamaa

Others: Tammi Lundy

Regrêts: Alderman Robinson  
Alderman Ohirko  
Verna Barrett



1. Minutes approved as circulated. M. Smith suggested that even though item 3.1 concluded that present terms of reference were adequate to achieve 89's goals an action plan with quantifiable objectives should be developed.

2. Minute Taker - K. Wahamaa

3. Business Arising:

3.1 NAAW Reception

MOVED BY M. SMITH  
SECONDED BY C. TALBOT

*See Co Res # 685/89*

Condition upon acceptance of previous motion to Council that the Committee for the Disabled host an Awards Reception on June 9, 1989 from 7 - 9 p.m. at the new Public Library for a maximum of 75 invitees.

CARRIED UNANIMOUSLY

3.2 Public Forum

Item tabled until information from Share Building Healthy Communities Project Forums have been completed and evaluated.

3.3 Transportation Conference Report

MOVED BY M. SMITH  
SECONDED BY C. JOHNSTON

That the transportation conference report be circulated with next minutes and that council pay only \$60.00 in fees for M. Smith's participation in the conference as she only attended one day of the two day session.

CARRIED UNANIMOUSLY

3.4 Recreation Integration Branch BCRP Conference Report

MOVED BY C. TALBOT  
SECONDED BY M. SMITH

That K. Wahamaa will obtain information from the Salmon Arm Community Resource Centre Society on the process they underwent to develop their interagency group.

CARRIED UNANIMOUSLY

3.5 Status of Motions

M. Wilson reported that Alderman Robinson had confirmed that all motions from previous meetings had passed in Council.

3.6 Nanaimo Committee for the Disabled Report and Agency List

MOVED BY J. ALLARD  
SECONDED BY C. TALBOT

That the Nanaimo Committee Report be tabled till next meeting.

CARRIED UNANIMOUSLY

M. Smith brought forward the Leisure Guide Community Directory for circulation. K. Wahamaa will incorporate service clubs onto her master list of organizations for distribution with next minutes.

4. NEW BUSINESS

4.1 Building a Healthy Community Project

Tammi Lundy, Project Consultant, gave a rundown on the overall project. Activities include development of a community directory, public forums to compile information regarding community/social service planning and a conference. Simon Fraser Union Board of Health in cooperation with the United Way provide funding for this project. T. Lundy's position is administered by the Share Society. The purpose of the public forum is to allow people to air their concerns, identify needs and take responsibility for their communities. The conference will be the culminating event for these forums at which some active strategies might be developed to meet the communities needs. The conference will be held June 2 and 3 at Riverview Hospital. Cost is \$35.00 for organizations/agencies, \$10.00 for individuals. A fee waiver system is in place so that no one would be precluded from attending due to finances. The conference is in conflict time wise with

1. Celebrate Coquitlam flyers will be distributed at the Public Forums.
2. Conference Delegates will receive agendas for Celebrate Coquitlam and be actively encouraged to attend the fair by conference organizers.
3. Celebrate Coquitlam will tie into the Healthy Communities Media Campaign utilizing the Tri City News.

ACTION

To clarify the nature of these events K. Wahamaa will compile information on the Building Healthy Communities project to be distributed with next minutes.

M. Wilson will compile information on the procedures developed by Drug & Alcohol for Public Forums.

4.2 Plan A For Access

MOVED BY M. SMITH  
SECONDED BY J. ALLARD

That Plan A for Access report be referred back to Council for approval of the two other recommendations contained in the report beyond the appointment of an access consultant.

CARRIED UNANIMOUSLY

4.3 Premiers Advisory Council On Persons With A Disability

MOVED BY DR. C. JOHNSTON  
SECONDED BY J. ALLARD

That the Committee for the Disabled seek information regarding the mandate and objectives of the Premiers Advisory Council and reciprocate by sending the Council Minutes of Committee Meetings.

CARRIED UNANIMOUSLY

4.4 Family Focus 89

M. Wilson reported that she will be attending Family Focus 89 - Integration and Interdependence Conference information was circulated to Committee.

5. Next Meeting:

Thursday, May 4, 1989  
7:30 p.m. Board Room, New Public Library

6. Adjournment: 9:00 p.m.

Attached: Agency List  
BCCD Conference Report  
Letter from Port Alberni Parks & Recreation re:  
National Access Awareness Week



Coquitlam Public Library  
02 - 1059 Ridgeway St.  
Coquitlam, B.C. V3J 1S6  
Attn: Lorraine Hauser

Friendship Centre  
07 Princess St.  
Westminster, B.C.  
V3J 2E5  
Attn: Diane Lafleur

School Board Office  
50 Poirier St.  
Coquitlam, B.C. V3J 6A7  
Attn: Maxine Wilson

Canadian Mental Health Assoc.  
725 West 2nd Ave.  
Vancouver, B.C. V6J 1H7  
Attn: S. Johansson

Friends of Schizophrenics  
803 Warrenton Ave.  
Coquitlam, B.C. V3K 3M4  
Attn: Howie Morgan

View Society  
950 Mary Hill  
Coquitlam, B.C.  
V3K 2Z8  
Attn: K. Swalwell

Learning Disabilities Assoc.  
1037 Buoy Dr.  
Coquitlam, B.C. V3H 3M3  
Attn: Sharron Boyne

<sup>for</sup>  
F. Society/Mentally  
handicapped ~~people~~  
104 Blue Mountain St.  
Coquitlam, B.C. V3K 4H1

Post Polio Awareness Assoc.  
10430 Richmond St.  
Westminster, B.C.  
V3K 4C5  
Attn: M. Slater

Greater Coq. Volunteer Bureau  
104 - 1600 King Albert Ave.  
Coquitlam, B.C. V3J 1Y5  
Attn: Anne Neil

Industries  
104 Cayer St.  
Coquitlam, B.C. V3K 5B1  
Attn: Bob Bullough

Riverview Hospital Rec. Dept.  
500 Lougheed Hwy.  
Port Coquitlam, B.C.  
V3C 4J2  
Attn: Lori Norman

B.C. Coalition of the Disabled  
#203 A 456 W. Broadway  
Vancouver, B.C. V5Y 1R3  
Attn: Coquitlam Rep.

The Corp. of the District of  
Burnaby  
Planning Dept.  
4949 Canada Way  
Burnaby, B.C. V5G 1M2  
Attn: Debbie Fawcett

Sandy Thorpe  
#403 - 1160 Burrard St.  
Vancouver, B.C. V6E 2E8

Canadian Paraplegic Assoc.  
B.C. Division  
#206 - 20641 Logan Ave.  
Langley, B.C. V3A 7R3

Dorothy Guy **HEAR**  
1518 Dansey Avenue  
Coquitlam, B.C.  
V3K 3J1

Betty McGillvray **HEAR**  
7480 Colleen Street  
Burnaby, B.C. V5A 2A6

B.C. Head Injury Ass'n.  
201 - 421A - 6th St.  
New Westminster, B.C. V3L 3B1  
Attn: Karen Severn

Neil Squire Foundation  
4381 Gallant Avenue  
North Vancouver, B.C. V6G 1L1  
Attn: Shayna Hornstein

B.C. Special Olympics  
#403 - 1160 Burrard St.  
Vancouver, B.C. V6E 2E8  
Attn: Sandy Thorpe

Canadian Wheelchair Sports  
Assoc. B.C. Division  
#224 - 1367 W. Broadway  
Vancouver, B.C. V6H 4A9

Canadian Paraplegic Assn.  
B.C. Division  
780 Marine Drive  
Vancouver, B.C. V6P 5Y7  
Attn: Norm Haw

Sunnyhill Communications Group  
Sunnyhill Hospital  
3644 Slocan Street  
Vancouver, B.C. V5M 3E8  
Attn: Lyn Brown

~~Kinsmen Rehabilitation Found.  
of B.C.  
Disabled Living Resource Centre  
2256 West 12th Ave.  
Vancouver, B.C. V6K 2M5~~  
Kinsmen Rehab. Foundation of  
B.C.  
Disabled Living Resource Centre  
2256 West 12th Ave.  
Vancouver, B.C. V6K 2M5  
Attn: Gloria Hayter

B.C. Mobility Opportunities  
Society  
109 - 2424 Maple Street  
Vancouver, B.C. V3J 4Y1

M.S. Society  
200 - 3540 West 41st Ave.  
Vancouver, B.C. V6N 3E6  
Attn: Sue Myrick  
Executive Director

C.N.I.B.  
350 E. 36th Avenue  
Vancouver, B.C. V5W 1C6  
Attn: Margaret Walker

Learning Disabilities Assoc.  
of B.C.  
Suite 203 - 15463 - 104 Ave.  
Surrey, B.C. V3R 1N9  
Attn: Sharron Boyne

B.C. Sit Ski  
#1 - 370 W. Kings Road  
North Vancouver, B.C.  
V7N 2L9  
Attn: James Walsh

Disabled Skiers Assoc. of B.C.  
1367 W. Broadway  
Vancouver, B.C. V6H 4A9  
Attn: Greg Allen

Pacific Riding For The  
Disabled Assoc.  
21081 72nd Ave.  
Langley, B.C. V3A 6Y8  
Attn: Shirley G...

Douglas College  
10 Royal Ave.  
New Westminster, B.C.  
V3M 5Z5  
Attn: Geri Patterson

Variety Club of B.C.  
1134 Homer Street  
Vancouver, B.C. V6B 2X6

Waldee Services Ltd.  
#201 - 1120 Austin Ave.  
Coquitlam, B.C. V3K 3P5

~~Incorporated service clubs.~~

.C.R.P.A. Recreation  
Integration Branch  
30 - 10551 Shellbridge Way  
Richmond, B.C. V6X 2W9  
Attn: Jeri Lee

Stroke Club  
Dogwood Pavilion  
Coquitlam Parks & Recreation  
633 Poirier St.  
Coquitlam, B.C. V3J 6A9

Apple Computer  
Apple Canada Inc.  
1090 West Georgia  
Vancouver, B.C. V6E 3V7

Pina Bifida Assoc. of B.C.  
460 - 140th St.  
Vancouver, B.C. V3V 5Z4  
Attn: Colleen Talbot

British Columbian for Mentally  
Handicapped People  
Suite #300 - 30 East 6th Ave.  
Vancouver, B.C.  
V5T 4P4

Flather Rehabilitation  
Consultation & Management  
Services Inc.  
3240 William  
North Van., B.C. V7K 2Y1

Western Institute for the Deaf  
125 West 7th Ave.  
Vancouver, B.C. V6K 1X9  
Attn: Doug Clifton

B.C. Transit  
1200 West 73rd Avenue  
Vancouver, B.C. V6P 6M2  
Attn: Bruce Chown

Pacific Rehab. Consults. Ltd.  
260 - 13711 72nd Ave.  
Surrey, B.C. V3W 2P2

.C. Sport & Fitness Council  
for the Disabled  
22 - 1367 West Broadway  
Vancouver, B.C. V6H 4A9  
Attn: Janice Spencer

Anigo Mobility Sales &  
Service Ltd.  
6789 E. Hastings  
Vancouver, B.C. V5B 1S6

Simpson Rehab. Managemt. Ltd.  
11330 Harrison  
Maple Ridge, B.C. V2X 9G9

.C. Blind Sports &  
Recreation Assoc.  
367 West Broadway  
Vancouver, B.C. V6H 4A9

Independence Medical Ltd.  
#103 - 8360 Bridgeport Rd.  
Richmond, B.C. V6X 3C7

Hi Tech Hearing Aid Clinic  
#101 - 733 6th Street  
New Westminster, B.C.  
V3L 3C6

Canadian Hemophilia Society  
.C. Chapter  
11 - 3030 Lincoln Avenue  
Coquitlam, B.C. V3B 6B4

Advanced Mobility Products Ltd.  
2958 East 22nd Avenue  
Vancouver, B.C.  
Attn: Dave Elder

Fraserview Hearing and  
Speech Clinic  
#106 - 245 E. Columbia  
New Westminster, B.C.  
V3L 3W4

Maple Ridge Disabled Ability  
Development Society  
2344 Dewdney Trunk  
Maple Ridge, B.C. V2X 3J2

Labron Mobility Asds Ltd.  
#2 - 7920 River Rd.  
Richmond, B.C. V6X 1X7  
Attn: John Labron

Hear Well Audiometrics  
and Mobile Services  
Lincoln Centre  
139 - 3030 Lincoln  
Coquitlam, B.C. V6B 6B4

Loco Childrens World  
Integrated Preschool  
170 Cedar Dr.  
Coquitlam, B.C.  
V3C 3C3

B.C. Telephone Company  
Telecom Centre for Special Needs  
5th Floor - 3777 Kingsway  
Burnaby, B.C. V5H 3Z7  
Attn: Karen Kosford

Pentland JA Ltd.  
8239 Main  
Vancouver, B.C. V5X 3L7

Red Door Housing Society  
3 - 870 East 8th Avenue  
Vancouver, B.C.  
V5T 1T5

D.J. Technical Sales  
200 - 4381 Fraser Street  
Vancouver, B.C.  
Attn: David Joseph

Ford Laboratories  
106 - 11400 Bridgeport Rd.  
Richmond, B.C.  
V6X 1T2

Share Society  
504 Brunette Avenue  
Coquitlam, B.C. V3K 1G8

Scottsdad Wheelchairs  
842 West 15th Avenue  
North Vancouver, B.C. V7P 1M6  
Attn: Garet Anderson

B.C. Mediquip  
2106 Main Street  
Vancouver, B.C. V5T 3C5  
Attn: John Sager

BC COALITION OF THE DISABLED  
**TASK FORCE ON TRANSPORTATION**  
BOARD PLANNING AND PRIORITIZING SESSION

Following is a condensed list of recommendations coming from the Task Force hearings as well as the post-conference session. Except for the "Miscellaneous" recommendations, I've listed them in rough order of priority according to number of mentions at hearings. I've also made a few comments (between asterisks) after some of the recommendations.

The Task Force has done some brainstorming in terms of several global areas which some of the recommendations fall under, and which could be put together within the framework of a further project (which, not being independently wealthy, is really the only framework we have to work within). These areas are:

- A. The ongoing lobby for accessible fixed route buses and consultation/involvement in bus driver training.
- B. Lobby for increased handyDART service, based on a detailed survey of needs province-wide.
- C. Lobby for accessible taxis to be licensed province-wide (needs a decision about whether to go for a percentage, or all taxi licenses).
- D. Examination of current breakdown in systems and models for training programs for airline, train and other personnel.

I've marked each recommendation with the appropriate letter (A,B,C,D) and with REC for items which are more general, or for which I'm not sure what we can do further than rallying a letter campaign to back up delivery of the recommendations themselves.

Hopefully the Board can roughly prioritize activities, think of how to group more "REC"s under more specific grant-oriented activities, weed out activities that will be less productive or ill-advised, and/or come up with firmer plans of action.

**RECOMMENDATIONS:**

**AIR TRAVEL**

82) Develop a closer liaison with the airline industry, maybe along the lines of a consultant being involved during the training of airline personnel. Airlines should have advisory committees of people with disabilities. There needs to be consistent training of airline personnel on giving service to disabled passengers. (D)

\*At the conference Linda Landry was telling me that some airlines are considering, rather than trying to provide all training to all of their employees (which clearly isn't working anyways),

## Board/Task Force Planning 2

establishing dedicated "squads" of people who will facilitate people with disabilities throughout the check-in/out and planing/deplaning processes. I think that this specialist approach might be much more efficient than the inconsistent way things happen now. We could help airlines determine where the system is currently breaking down, check out the new idea with our constituency, consult on training issues and work with COPOH (who is represented on the "Transportation of Disabled Persons Implementation Committee" which Pat Hallett of Transport Canada mentioned) to promote it nationally.\*

11) Transport Canada should equip airports with no ramps with scissor lifts for boarding passengers in wheelchairs. - as well as ramp- equipped aircraft floats at outlying settlements. (REC)

\*They've recognized the need and are testing models, so I think it's mainly a case of keeping updated and informing consumers.\*

184) Contracts with airport transporters should stipulate that vehicles used for transportation to and from airports be accessible.(REC)

\* - would need some research into what kinds of contracts exist, under whose jurisdiction, etc.\*

52) Aircraft should be made fully accessible. (REC)

26) That verification of disability be made uniform for all airlines and that it only need be done once for permanently disabled people. This would allow much easier booking of flights for disabled persons and their attendants. (REC)

\* with some research into models and workability\*

27) Attendant ticket reductions should be applied across the board, including overseas flights. (REC)

12) Encourage air lines to charge no more than current excursion rates for specialist medical appointment trips where disabled individuals have only short notice of flight times. (REC)

## BUSES

54) ● The development of an integrated transportation system with a parallel component such as the one in Seattle should be encouraged.

● The BCCD should lobby BC Transit to purchase no more buses which aren't lift-equipped. Issues such as scheduling, accessible bus zones, appropriate routes, communication between driver and consumer, behavioural barriers, and adequate driver training can only be addressed successfully if the administration, consumers and ICTU work together.

● Training for drivers is very important, especially given the range of disabilities that a driver will have to deal with.

● Drivers would like the Coalition to keep in better touch with the transit drivers, in order to know directly the needs of their disabled passengers.

● Drivers need to be aware of the extra time it may take for those with mobility impairments to get seated.

● Running schedules and/or drivers should allow people to sit down before the bus leaves.

● Front-facing courtesy seats should be available on buses for spinal-injured people.

● Public buses should have an announcement for visually impaired riders of each corner they are approaching.

● We should encourage the development of an awards program for courteous bus drivers.

(C)\*Keep on top of it, work with COMPACT encourage liaison with city engineers and bus drivers' union if plan proceeds.\*

- 58) Pacific Coach Lines and other tour bus companies should operate a bus with a lift, so that it could be used for intercity travel by disabled persons. This bus could also be available for charter by groups organizing trips. (REC)
- (89) Special attention should be paid to the location of bus stops to ensure close proximity to community, medical and entertainment facilities. The planning of new routes and changing of old ones should be done only after consultation with users and potential users in the neighbourhood. (REC)
- 53) A large majority of mentally disabled people would be able to learn to use the bus system, if teaching resources were present. If an adequate number of free bus passes were made to transit trainers of people with mental handicaps, training would be more readily available. Money spent on bus training could reduce custom transit costs, which might make it attractive to government. (REC)
- 28) ● There is a need for supervision of disabled children on the school bus, since they were endangering themselves and interrupting the bus driver.  
● There are currently volunteer 'bus buddy' systems in operation, but it is very haphazard. Such systems need to be co-ordinated. (REC)
- 92) Buses should be identified on the side near the front door, at eye level. (REC)
- 162) Bus stops need better lighting and snow removal. (REC)
- 38) The BCCD should alert people to the fact that some brands of school buses have unprotected gas tanks which pose a severe risk of explosion in the event of an accident. (REC)
- 128) The availability of bus passes for those on HPIA needs to be clarified, as well as use outside of one's "home region". (REC)

### **CUSTOM TRANSIT**

98) Increase the number of handyDART vehicles. (B)

\*All the communities we visited wanted more custom transit. We thought a well-designed survey would support a call for increased service levels.\*

- 45) ● That the provincial government form a committee to study the use of funds to transport the disabled so that systems can be co-ordinated and money can be used better.  
● That there be a concerted effort in the short term to share special transit services among groups offering it. Co-ordination of scheduling, dispatching and maintenance of vehicles is necessary.  
● A major problem is that there is no overall agency responsible for coordination of various transportation services for disabled persons.  
● That a comprehensive review be undertaken by a joint task force of governmental and consumer reps to examine alternative systems and the range of transportation options. This with a view to increasing the coordination between transportation systems and to using the available resources most creatively and efficiently.

(B)\* It was suggested to involve the Premier's Committee in doing a needs assessment. Some of these suggest a need for more flexible funding arrangements through BC Transit, for vehicles that already exist in smaller communities.\*

- 97) Provide education and push for increased custom transit funding to reflect the importance of leisure and recreation activities so that they don't take a back seat to everything all the time. (B)

## Board/Task Force Planning 4

- 44) With the increase in hours, an increase in dispatch hours would be needed. A study should be done to look at the effects of the needed expansion. (B)
- 42) Seniors over 65 should not be required to prove eligibility for custom transit. (REC)
- 61) That transit fares for the disabled be equal to other fares, regardless of zone crossings. (REC)
- 2) If the School Board was able to find capital and operating funds for a lift-equipped bus, they could extend their responsibility for transporting non-disabled school-children to those with disabilities, and relieve the high demand for the bus run by Community Services. (REC)
- 99) handyDART should be marketed better to psychiatrically disabled people who need custom transit, and if handyDART policy precludes use by same, it should be changed. (REC)
- 139) Door-to-door service should be consistently provided by handyDART drivers, especially where there may be some difficulty negotiating a wheelchair from door to vehicle. (REC)
- 3) Insurance requirements demand that an adult must sit with any child under five years of age, on the Community Services bus. Secure safety seating should be installed to eliminate the drain on parents' and volunteers' time. Alternatively, a volunteer system of custom transit attendants should be investigated. (REC)
- 164) ● Direct funding for bussing of special needs children for all Child Development Centres in B.C.  
● Allow non-diagnosed special needs children to utilize handyDART, or provide taxi subsidy and car seats. (REC)
- 182) We should be lobbying for reduced-rate bus passes for handyDART use, similar to regular bus passes. (REC)
- 18) Funding is needed to modify vans belonging to community groups. Coupling those vans with a taxi service would make service available 24 hours a day. (REC)

### **DRIVERS / PARKING**

- 105) Provincial government needs to bring into law an amendment to the Motor Vehicle Act which would give the Motor Vehicle Department the authority to regulate and enforce designated parking. (REC)
- \*What's SPARC up to?!\*
- 46) Perhaps a fine would be the best deterrent to designated parking abuse. The city should be contacted to make sure that they are enforcing the parking rules. (REC)
- 65) The gas tax rebate criteria state that the applicant must hold a B.C. Driver's License. This leaves out people who have others drive for them, even if the vehicle is lift-equipped. These regulations need to be reviewed. (REC)
- 19) Parking placards should become more universal, and transferable to different cities and provinces. (REC)
- \*Might COPOH be interested in a national campaign?\*
- 8) We need more efficient and knowledgeable handling of application forms for special needs drivers at the Driver Licensing Division in Victoria. (REC)

## Board/Task Force Planning 5

- 20) It was suggested that the local school board be approached about designating an adequate number of parking spaces. Designated spots also need to be patrolled regularly to make sure they are not being abused. (REC)
- 21) Work with merchants to get malls interested in patrolling parking spaces for disabled people and making sure that snow removal takes place so that accessibility is maintained. (REC)
- 66) That the provincial and federal governments establish a fund that would provide low-interest loans or outright grants (depending on a person's income level) to retrofit personal vehicles for those with disabilities. (REC)
- 100) MSSH must acknowledge that transportation is a vital need, and a commitment to provide an adequate transportation allowance to those who operate their own vehicles. (REC)
- 101) ● Handicapped parking stalls at the airport should be available for advance bookings both on a temporary and on a daily basis for a maximum period of three days.  
● The Vancouver Airport could improve their facilities by specially designated parking stalls in that area presently occupied by rent-a-car lots as it is a handier location for handicapped. (REC)
- 143) Provision should be made for disabled drivers to renew their licenses in Prince Rupert (rather than having to travel to Terrace because the PR court house is inaccessible). (REC)

### FERRIES

- 68) Because many disabled ferry travellers do not have the option of travelling as a "walk-on" passenger, and because smaller ferries do not have accessible rest lounges, a substantial discount on the vehicle rate for ferry travel should be available. (REC)
- 67) Timetables of accessible ferries ought to be available. (REC)
- 152) If there is to be no ferry then Mrs. Lafortune recommends transportation to Castlegar that will accommodate wheelchairs, children on bicycles, elderly people with canes/walkers, and mothers with young children. (REC)
- 130) Change the turnstiles at the SeaBus to ones that are easier to get through. (REC)

### TAXICABS

- 109) ● Every major municipality in Greater Vancouver should have wheelchair accessible taxis. In the long term taxi licenses for wheelchair cabs should be granted province-wide.  
● People should approach their MLA's and city councils to have the granting of taxi licenses conditional on vehicle accessibility.  
● Federal funds should be made available to private taxi companies to encourage them to acquire wheelchair-accessible vehicles.  
● THAT the BC Coalition of the Disabled strongly encourage the BC government and specifically the Motor Carrier Commission to tie the issuance of any further taxi licenses to the wheelchair accessibility of the vehicles involved. (C)
- 30) Instead of organizing an alternate transit service, it would be better to press for more accessible taxis, and have B.C. Transit subsidize taxi rides in the off-hours. (C)
- 108) Taxi driver training time needs to be longer. (D)
- 110) Wheelchair accessible taxis should be designed to accommodate two wheelchairs. (REC)

## Board/Task Force Planning 6

- 111) The possibility of joint public/private operation of wheelchair cab operations should be explored. (C)
- 112) The provincial government should incorporate a major study on the taxicab industry into its "Freedom to Move" study for the province. (REC)
- 113) A province-wide taxi subsidy program should be developed so that persons on limited incomes can access dependable transportation when custom transit service is unavailable. (REC)

### REGULAR TRAINS

- 48) List of accessible train stations should be distributed. (REC)
- 70) Mechanized lifts need to be installed for all rail transportation and staff should be trained. (REC,D)

### SKYTRAIN (all REC's)

- 114) Tactile strip at the edge of SkyTrain platform should be made wider and further from the platform edge to be of use to blind passengers.
- 115) Better identification of designated seats needed on SkyTrain
- 116) SkyTrain doors should be kept open longer.
- 117) There should be some railings on the SkyTrain platform to hold onto.
- 118) There should be at least two attendants at each station, and one for each train section.
- 119) Emergency equipment should be available on the SkyTrain platform for passengers to use.

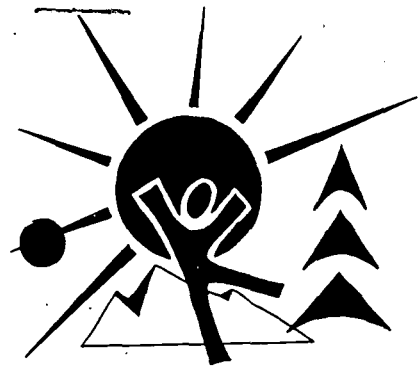
### MISCELLANEOUS

- 9) The government should allow people on GAIN to deduct the cost of transportation from their allowable earnings. (REC)
- 10) Transportation subsidies should be made available automatically for individuals with special needs who are attending training or school. (REC)
- 23) An ID card for permanently disabled persons would cut down on the paperwork that needs to be done when travelling by planes, ferries, etc. Such an ID could be renewable, if necessary. This would make the obtaining of doctors' certificates and other documentation a one-time only inconvenience. (REC)
- 32) Need to push for all kinds of transportation services for disabled persons, such as cellular telephones to call for help, etc. (REC)
- 34) Transport Canada literature for staff and disabled travellers is not very widely distributed, so there is a need to get it out to the people who would find it invaluable. (REC)
- 35) Vocational rehabilitation training programs have transportation money available, and perhaps a system could be set up using this type of funding to develop evening services so disabled people could make use of continuing education and other programs. (REC)
- 36) Legally blind individuals recommend: large signs on buses, below the window area; tactile and color contrast on bus stop curbs; bus schedules in large print; handicapped seating which is marked more clearly (so the sighted are more aware as well); in-service training with simulation exercises for public transportation drivers; larger, lower bus stop signage; and, audio information booths for flight, rail and bus schedule information. (REC)



Board/Task Force Planning 7

- 72) What is needed to improve service for those on continual oxygen is standardization of the carriers' regulations, and standardization of the oxygen units to eliminate incompatibility between companies. (REC)
- 76) If a disabled individual requires an attendant, the attendant should be allowed to travel free. (REC)
- 78) It is imperative that national safety standards for mobility equipment be set and enforced by the government. (REC)
- 79) Pressure must be applied to the manufacturers of scooters to develop structurally safe scooters with safe tie-down systems. (REC)
- \*The above two could also be a part of a project.\*
- 80) ● For the benefit of people with hearing impairments, announcements and schedules should be available visually through technology such as the light signs with large moving letters. TV monitor-type displays could be used if situated closer to eye level.  
● Signs need to have large letters with a contrasting background colour and to be placed at eye level.  
● Transportation schedules should be available in large print, braille and/or on tape.  
● Carpeted walkways should be employed to act as guideways to ticket/info counters at terminals. (REC)
- 124) That the search for housing be recognized as a priority in the handyDART system, and that during this exceptional time in a person's life they might be assigned a specific number of return rides (10 for example) with which to search for accommodation. (REC)
- 127) That MSSH purchase and staff buses to service group homes and workshops for mentally handicapped persons, thereby reducing approximately 40% of existing trips. (REC)
- 129) Provide financial incentive to volunteer drivers. (REC)
- 131) City engineers should ensure, when adding new sidewalk curb-cuts, that there are cuts at both ends of the block and at the lane. (REC)
- 132) The City should restrict parking at curb-cuts, to prevent people blocking them. (REC)
- 134) The BC Transit Board membership should include wheelchair and scooter-users. (REC)
- 146) There is a need for workshops in skills that would enhance the mobility of people with disabilities (independent transfer and lifting methods, basic wheelchair maintenance, etc.) (REC)
- 175) Operating budget for institutions should include transportation costs when dealing with disabled/elderly. (REC)
- 176) Homeowners, the city and businesses need to be encouraged to use snow removal methods which don't block sidewalk use for those with mobility / agility impairments. (REC)
- 178) The BCCD should encourage the BC government, through its various funding mechanisms, to support the research and development of mobility aids for disabled persons. (REC)
- 181) We should be consulting for and holding regular seminars with airline and other service providers, unions and travel agents. (REC)
- 183) We should encourage the Premier's Advisory Committee to conduct a comprehensive survey of transportation needs throughout the province. That [the task force] design a "Community Transportation Evaluation" tool that any municipality could use in order to identify local needs. (REC)



# City of Port Alberni PARKS AND RECREATION COMMISSION

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February 8, 1989

Echo Centre  
4255 Wallace St.  
Port Alberni, B.C.  
V9Y 3Y6  
Phone 723-2181

Kathryn Wahamaa,  
Editor, ARIBA,  
815 - Sixth Street,  
New Westminster, B. C.  
V3L 3C8

Hi Kathryn!

How are you? Happy New Year! You did a super job on the last ARIBA issue - I really enjoyed it. You have such a flair for putting it all together - congratulations!

Re: National Access Awareness Week, I am including a Port Alberni update for you. We have a great community steering committee which has been regularly meeting since November, 1988, and we already have a super program lined up for the week.

The Committee includes 14 people who volunteered from our local Community Share Inter-Agency Network, comprising of 55 community services and groups geared to assist people with special needs, as well as a good generic community organization representation.

Our Network targeted **mental health** as the focus of the Port Alberni Awareness Week, rather than try to address all types of disabling conditions within the week. We had previously taken that approach in our own Awareness Week, and felt it would be more effective to concentrate our efforts in one area each year, above and beyond using the week to highlight gaps, and celebrate accomplishments, in removing barriers to full community participation by our citizens.

The 14 committee members include our Mayor, consumers, and representation from the following community services: the RCMP Victim Witness Assistance Program, Home Support, CMHA, the Alberni Valley Association for Mentally Handicapped People, the Ministerial Association, our local hospital, the Parks and Recreation Special Needs Branch of the Community Services Division, and our local Mental Health Clinic staff. This Committee will be reporting their progress back to the Community Share Network in April, to ensure that all 50 participating groups help "spread the word" regarding the Week.

.../2

**Recreation...** enriches the quality of life

The Committee has already planned many exciting community events, including a major wine/cheese kick-off community reception, featuring a well known community psychiatrist (shh! it's a secret!) to speak to our major theme of prevention - the role of all citizens to improve mental health for everyone; ways we each can take charge of our own mental health; as well as gaps in community services which need our attention.

When Rita MacNeill was touring here, we personally approached her and obtained her permission to use **"Flying On Your Own"** as our local theme for the week. (Sorry folks - the theme is reserved for Port Alberni!) We will also be capitalizing on the Canadian Mental Health themes of "Go Fly A Kite" as one way to manage stress, with lots of balloons, for promotion.

We therefore have booked a large community park for our second event: a **Community Balloon/Kite Flying Picnic**, to be held on Sunday, June 4th. We already have some wonderful ideas for a colourful, joyful day. We have liaised with our local School District, which will be promoting kite construction and kite flying instructional units for elementary schools; quality helium science balloon displays; kite-shaped buttons (with tails) and other participation materials, as well as accessing the forthcoming national school packages.

Throughout the week, there will be upbeat announcements of community accomplishments to breakdown barriers, including the opening of the new electric doors for Port Alberni's Echo '67 Community Centre, a \$14,000 "Opening Doors" project sponsored by Handicope, our support-recreational group for physically disabled people. Handicope initially did an accessibility study of this Centre; presented it to the Commission; advocated for electric doors; and gained the Commission's support, and commitment to improve the Centre's accessibility. Handicope then proceeded to raise the required \$14,000 to install the doors within one short year!

On Wednesday, June 6, in the middle of Awareness Week, we will have a **"Focus Night"**, in our local community centre. The purpose is to explore certain issues related to T.H.E.R.E. (Transportation, Housing, Employment, Recreation and Education), and mental health in more detail. The public will see an excellent educational video that grabs their attention and builds awareness. This will be followed by a panel with consumers, service providers, family, friends, etc. to speak to the heart of difficult mental health obstacles, followed by public discussion, brainstorming and the development of a community plan of action to address these issues.

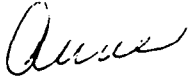
So Kathryn, we are off and running! Hope our ideas help others wondering where to start. We believe one needs to build a plan that fits their unique community needs. For us, we had to gage and weigh how much exposure/awareness building one can do, including targeting, when, how, and with whom! For example, our 6th Annual **Ability Fair**, to be held March 11th, is a big awareness event in itself - this year drawing together over 70 community groups and over 200 volunteers to offer 52 booth demonstrations, and 8 entertainment slots, all to highlight opportunities and services for everyone in our community. (List enclosed.) Appropriately, this year's Fair's motto is **"Linking Our Community Together"**! The Fair is also planned through a community development process, with its own volunteer steering committee of 15 people.

If anyone is in our area around March 11th, drop by for an unforgettable afternoon to showcase the potential of everyone, and opportunities, "open doors", that exist throughout our community.

Feel free to use any of this information, Kathryn, for your Newsletter. Sorry it's so rambling. I always get carried away!

Meanwhile, all the best to you, and everyone with R.I.B. I look forward to seeing you at the Annual RIB Conference!

Cheers for now,



Anne Morrison,  
Community Services Coordinator,  
and  
Chair, Port Alberni Access Awareness Committee,  
and Convenor, 1989 Ability Fair.

AM/mh

Encls.

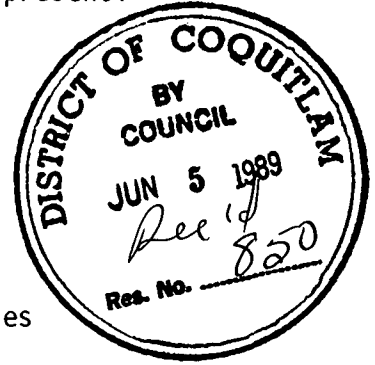
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Vancouver, B. C.  
V5Z 1B5

505

COMMITTEE ON THE DISABLED MEETING MINUTES

The meeting of the Committee on the Disabled was convened at 7:30 p.m., Thursday, May 18, 1989, in the Howe Room, Social Recreation Centre, 630 Poirier St. with the following people present:

- L. Hauser
- Dr. C. Johnston
- M. Smith
- V. Barret
- C. Talbot
- J. Allard
- M. Wilson



Staff: K. Wahamaa, Coordinator - Special Services

Regrets: Alderman W. Ohirko  
L. Jaeck

1. Agenda approved.
2. Previous Minutes approved as circulated.
3. Minute Taker - K. Wahamaa
4. Business Arising:

4.1 Status of Motions

- (a) Council has approved a budget of \$500.00 for the Wine and Cheese Reception to acknowledge volunteers who assisted in NAAW events.
- (b) Plan A for Access - M. Smith again referred the "Plan A for Access" report back to Council for approval of two further recommendations.

MOVED BY M. SMITH  
SECONDED BY J. ALLARD

*See Res # 801/89*

That "Plan A for Access" report be referred back to Council for approval of two points to do with - (a) legal enforcement of part 3.7 of B.C. Code, and (b) Public Awareness of part 3.7 of B.C. Code.

CARRIED UNANIMOUSLY

- 4.2 Salmon Arm Interagency report tabled until next meeting.
- 4.3 Port Alberni report was reviewed regarding community involvement in awareness raising events.

Celebrate Coquitlam Update:

Resource Fair to be held June 2, 1989 at Coquitlam Centre. Flyers to be distributed to all Council members.

4.4 Healthy Communities Project:

K. Wahamma circulated information on Healthy Communities Project - goals and objectives. Conference to be held June 2 & 3, 1989 at Riverview Hospital. District of Coquitlam will sponsor 5 delegates who require subsidization. Alderman Robinson will be attending conference and will distribute flyer re Celebrate Coquitlam to conference delegates on June 2, 1989.

4.5 Public Forum - tabled.

4.6 Premier's Advisory Council

MOVED BY DR. C. JOHNSTON

That a letter be sent to the Minister of State to inform them of our Council Committee on Disabilities with the intent that correspondence between Coquitlam's committee and the Advisory Council would be of mutual benefit.

CARRIED UNANIMOUSLY

Action: Alderman Brian Robinson will draft the letter. Copies will be with the Minutes.

4.7 NAAW Reception:

Reception will be held at the Public Library in the Nancy Bennett Program Room from 7 p.m. to 9 p.m., June 8, 1989. Celebrate Coquitlam Committee will arrange for liquor licence and refreshments for 75 people. Letter of invitation will go out May 26, 1989. Certificates will be presented to all volunteers with three special citations to be given out to: Judy Richards of Coquitlam Centre Administration, Nicole Nordstrom, and Terry Fox Senior Secondary.

5. New Business

5.1 Goals for '89

MOVED BY J. ALLARD

That the Committee request a progress report regarding the Inventory of Accessible Municipal Buildings being compiled by the District.

CARRIED UNANIMOUSLY

MOVED BY M. SMITH

That the Committee recommend that Council appoint a representative suggested by the Committee on the Disabled to sit on the Design Panel.

MOTION CARRIED UNANIMOUSLY

MOVED BY M. SMITH

That an Adhoc Committee be struck to develop specific measurable goals for the Committee on the Disabled for 1989.

MOTION DEFEATED

6. Next meeting:

June 13, 1989 - 7:30 p.m. in the Board Room of the New Public Library.

7. Meeting adjourned - 9:15 p.m.

APP'D Bx  
Co. R-5  
# 852/89

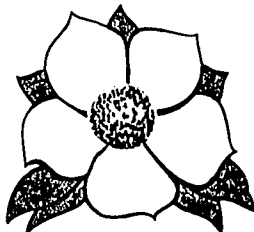
2  
Co. R-5  
# 852/89

# DISTRICT OF COQUITLAM

1111 Brunette Avenue  
Coquitlam, B.C. V3K 1E9

Mayor: L. Sekora

Phone: (604) 526-3611  
Fax: (604) 526-6014



1989 May 30

Premier's Advisory Council  
for Persons with Disabilities  
224-800 Hornby Street  
Vancouver, British Columbia  
V6Z 2C5

Dear Sir:

Re: Committee on the Disabled

I would like you to be aware that the District of Coquitlam Council has appointed a 10 member Committee on the Disabled, of which I am Chairman, and we would very much appreciate receiving any information you have available. We look forward to sharing ideas over the next year with the Premier's Advisory Council.

Yours truly,

A handwritten signature in black ink, appearing to read 'B.T.H. Robinson'. The signature is fluid and cursive, with a large initial 'B' and 'R'.

B.T.H. Robinson  
ALDERMAN

cc: Kathryn Wahamaa, Parks and Recreation

**COMMITTEE ON THE DISABLED MEETING**  
**JUNE 29, 1989 - 7:30 P.M.**  
**PROGRAM ROOM - PUBLIC LIBRARY**

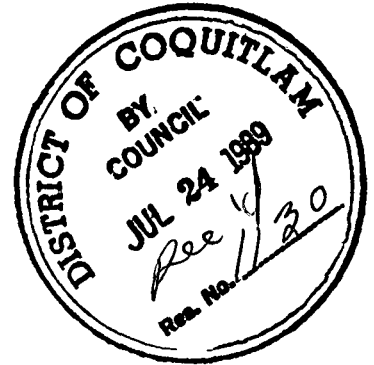
Present: Ald. B. Robinson  
V. Barrett  
M. Smith  
Dr. C. Johnson  
C. Talbot

Regrets: M. Wilson  
Ald. W. Ohirko  
J. Allard

Staff: K. Wahamaa - Coordinator - Special Services

Guest: John Simpson - Premiers Advisory Council for Persons with Disabilities

1. Agenda approved as amended.
2. Minutes approved as circulated.
3. Minute Taker - K. Wahamaa
4. Business Arising



4.1 Status of Motions

The motion re Design Panel was modified by Council. Committee on the Disabled to be consulted regarding public buildings, not commercial ones.

Council Motion -

MOVED BY V. BARRETT

*See Co. Res # 1121/89*

That although the Committee on the Disabled was disappointed with the revisions to their Design Panel recommendation, they look forward to giving input regarding the design of Public Buildings and look to Council to ensure that a representative of the Committee on the Disabled be included in a review of all public building plans prior to their finalization.

CARRIED UNANIMOUSLY

For the next meeting, members of the Committee are invited to bring forward names of individuals who would appropriately represent the Committee on the Design Panel.

Internal Motion -

MOVED BY C. TALBOT

That the Committee draft a letter to the Design Panel outlining our initial motion to Council, the Committee's concerns regarding accessibility in design and our eagerness to be involved with the Design Panel should they extend an invitation.

CARRIED UNANIMOUSLY

K. Wahamaa to draft letter.

Plan A for Access - Both motions approved by Council.

Inventory of Accessible Building - Motion passed. Update should be available at next Council Meeting, July 10, 1989.



#### 4.2 Tri-City Conference

Summary to be circulated with Minutes of this meeting.  
Key issues identified:

- 1) Lack of an overall social plan
- 2) Not enough resources or access to recreation for youth
- 3) Transportation
- 4) Housing
- 5) Environment
- 6) Family Services

#### 4.3 National Access Awareness Week

The Coquitlam Access Awareness Week Planning Committee coordinated the following events:

- 1) Celebrate Coquitlam - Aware Fair 89 held at Coquitlam Centre, June 2, 1989. Over 35 organizations participated in the Fair. Three hundred (300) children attended two performances by Kids on The Block. Entertainment was also provided throughout the day including, Vancouver Adapted Music Society, Theatre Terrific, Dogwood Songsters and The Wheeling 8's Members of Coquitlam Council took on the B.C. Division of the Canadian Wheelchair Sports demonstration team in a game of wheelchair basketball.

Kids on The Block also gave two performances at the Public Library on June 8, 1989. The Committee on the Disabled sponsored a wine & cheese reception for volunteers also on the 8th of June. Citations will be presented to Coquitlam Centre, Nicole Nordstrand and Tom Crawshaw at the July 10, 1989 Council Meeting.

Internal Motion -

MOVED BY V. BARRETT

That Coquitlam apply in one or more areas of the 5 star community award sponsored by the NAAW Committee and the Canadian Federation of Municipalities.

CARRIED UNANIMOUSLY

#### 4.4 Premiers Advisory Council

Guest speaker, John Simpson, gave an informative talk regarding the Advisory Council. The Council has met three times since January 1989. The chairperson is Paul Thiele and there are 13 other members representing various areas of disability. The Council is in the process of setting up an office and hiring an Executive Director. The purpose of the Council is to recommend policies and programs to the Premier. Their primary focus is on policies and programs to improve the quality of life for persons with disabilities, provide public education to raise awareness and to act as a catalyst to influence the province re concerns and needs of persons with disabilities.

The Council wishes to support local committees. They also see it as their role to develop standards; i.e. parking building code that can be implemented and enforced province-wide. Mr. Simpson invited our committee to write us and endorse the Council's plans. Alderman Robinson will draft letter.

4.5 Tabled

5. New Business

Council Resolution -

5.1 Public Access and Developers

MOVED BY C. JOHNSON

*Sec Co. Res  
# 1/22/89*

That the Committee was made aware that it is the responsibility of developers to provide public access ways in new subdivisions yet without consideration of their accessibility. Further, that Council should find a means to ensure the developers build public access ways that are wheelchair accessible.

CARRIED UNANIMOUSLY

Internal Resolution -

MOVED BY M. SMITH

That a letter be sent to the UBCM to obtain the list of resolutions that Coquitlam put forward regarding disability and that these resolutions be forwarded to the Premiers Advisory Council on Persons with a Disability.

CARRIED UNANIMOUSLY

Alderman Robinson to draft letter.

5.2 Planning for Access

M. Smith's report from Parliamentary Committee will be attached to Minutes.

5.3 Canadian Federation of Municipalities Conference

Alderman Robinson reported on this 4-day conference. He suggested that all the resolutions regarding disabled persons should be sent to John Simpson.

#### 5.4 Disabled Games

Council Resolution was read out as follows:

MOVED BY ALDERMAN WHITE  
SECONDED BY ALDERMAN OHIRKO

Given the initiatives of the Provincial Government, Coquitlam Council, the Committee for the Disabled and our Park and Recreation Department to encourage and facilitate integration:

1. That Coquitlam decline the invitation to bid on the 1990 Games for the Physically Disabled in order to maintain the integrity of our commitment to integration.
2. Should Coquitlam win its bid to host the 1991 B.C. Summer Games, that every effort be made to encourage participation by disabled sports bodies and that appropriate venues be made available to ensure widespread participation.
3. That Coquitlam's Park and Recreation Committee examine the recommendations from the aforementioned provincial study when it is complete and subsequently review our current policy in order to ensure, facilitate, and promote increased opportunities in sports, recreation and fitness for persons with disabilities.

CARRIED UNANIMOUSLY

#### 5.6 Public Transportation

M. Smith reported that the B.C. Transit Commission set a precedent within the City of Vancouver that all new public buses will be wheelchair accessible and that buses circa 1985 and up will be retrofitted and made accessible.

Internal Resolution -

MOVED BY V. BARRETT

That Alderman Robinson write a letter to the B.C. Transit Commission to commend their efforts regarding accessible transportation for the City of Vancouver and in the same spirit expect that the Commission will soon extend these services to the Lower Mainland.

CARRIED UNANIMOUSLY

#### 5.7 Next Meeting -

September 7, 1989 - 7:30 p.m. - Nancy Bennett Program Room, Public Library

#### 5.8 Meeting Adjourned - 9:30 p.m.

Attached - Reports: Social Development in the TriCities -  
Community Conference

Parliamentary Committee



4. Each participant was given 3 votes.
5. Results: 6 needs were identified.
6. Participants were then asked to translate needs in to goals, and then to determine a plan of action.
7. Participants were asked to use the S.M.A.R.T. method of problem solving:

SPECIFIC: steps must be clear  
MEASURABLE: must be ways to measure  
ATTAINABLE: must be within reach  
REALISTIC: feasible yet challenging  
TIMED: should have deadline

### 1.2 Plenary brainstorm: the positive aspects of the TriCities

1. this conference
2. Dogwood Pavilion
3. social housing being built
4. trees and parks
5. recreation facilities
6. increasing environmental awareness
7. increased services for the disabled
8. Eagle Ridge Hospital
9. no smoking policy in the schools
10. downsizing of Riverview
11. continuation of Riverview
12. Colony Farms "AS IS"
13. family life programs is District 43
14. Chimo programs
15. the Women's Centre
16. Eagle Ridge Hospital community programs
17. more traffic lights
18. Simon Fraser Health Unit
19. S.H.A.R.E. Social Services
20. "Pesticide Free" policy in Port Coquitlam
21. low taxes in Coquitlam
22. Burke Mountain "AS IS "
23. Minnekhada Park
24. increase in group homes
25. District 43
26. local festivals
27. new Coquitlam Library
28. high school drug and alcohol programs
29. recycling
30. Block Parents
31. lots of families

### 1.3 Small Group Brainstorm of Concerns in the TriCities

In addition to the issues that emerged as top priorities for action (see Sections 1.4 and 1.5), the following issues were listed by three or more of the small groups on Friday afternoon as a result of a brainstorming session:

1. daycare for adults and children (including after school care) (7 groups mentioned this)
2. local employment opportunities for adults, youth and the underemployed (8)
3. communication, connections between community groups, networking, interagency council, information brokerage (8)
4. increased and coordinated local health and hospital services (including mental health, pediatric ward, hospice/palliative care, low cost dental, preventive health care, local autonomy (5)
5. extended care facilities for all ages, long term care support (both institutional and within families) (5)
6. family violence, including child and elder abuse, sexual abuse (4)
7. services to allow equal access for handicapped, including Handidart, access awareness education, housing, loop system for hearing impaired, wheelchair access (5)
8. environmental needs, including recycling, industrial controls, pollution, environmental education, water supply protection, litter cleanup weeks, medication and toxic material disposal education (7)
9. collaborative municipal planning, intermunicipal agreements re boundaries and services (4)
10. arts and culture centre (3)
11. maintain green spaces, trees (5)
12. resolution of group home controversy - better process, educate for community support, increase number of group homes, inappropriate placement of Riverview residents into community, alternatives to group homes (i.e. motel concept) (5)

(please see Addendum at end of document for list of other expressed areas of concern)

### 1.4 Clarification, Consolidation and Priorizing (Small Group and Plenary)

Each small group prioritized its most important items. These priorities were clarified and consolidated in plenary. This process identified thirty distinct needs.

1. lack of resources, community support and education for

the de-institutionalization of people with special needs.

2. lack of services for the elderly population, especially extended care beds.
3. more community health services in area
4. lack of volunteer/self-help support systems
5. adding ACTION to Access Awareness Week
6. commuter rail
7. repeat of this conference next year
8. education and support of healthy lifestyles (e.g. nutrition, non-smoking, physical activity, etc.)
9. affordable housing for all
10. transportation - affordable, specialized, accessible, available
11. hospice related support groups for caregivers
12. better community planning & implementation re: schools, roads, housing, industry, greenspace, rates of growth
13. adult daycare
14. support and preventive counselling services
15. community identity and pride
16. lack of local industry (non-polluting), leading to lack of local long term employment
17. local services for families (post-partum, family violence, sexual abuse treatment, men's support groups, low cost dental, SAFER, etc.)
18. improve transportation within Coquitlam district
19. engage and educate employers to be more socially and family conscious (e.g. daycare, EAP, apprenticeships)
20. support for 1990's neighbourhood concept
21. evaluation/balancing of social programme service levels
22. community outreach programs targeted to "at risk" groups
23. adequate, affordable and good daycare for children
24. environmental needs for our community - now and the future
- 26.. need for collaborative and comprehensive local planning for social, health, educational issues (social planning in broad sense) -- TriCities Council
27. provision of a continuum of care between health, social services and mental health services, education.
28. connection between all groups receiving and providing services, planning and setting policy for all ages (including the consumer)
29. services for the mentally ill (all age groups)
30. greater programs, opportunities and facilities for youth; involvement of youth in planning

### 1.5 Priorizing Community Needs

Conference participants were asked to vote in plenary for three

issues that they considered most important. The following six issues obtained the largest number of votes:

1. need for collaborative and comprehensive local planning for social, health, educational issues (social planning in broad sense) -- TriCities Council (39 votes)
2. greater programs, opportunities and facilities for youth; involvement of youth in planning (31 votes)
3. environmental needs now and in the future (29 votes)
4. transportation - affordable, specialized, accessible, available (27 votes)
5. local services for families (19 votes)
6. affordable housing (16 votes)

Saturday, June 3rd, 1989

8:30 a.m. Registration and Coffee

9:00 a.m. Plenary:  
Tracy Darychuk and Clare Haley: Feedback from  
Previous Day

Roop Seeberan: "How to Think and Plan  
Strategically"

10:00 Small Group Discussions -- translating issues to  
goals, strategic plans/directions

1:00 Plenary: Strategic plans from groups reviewed and  
discussed. Planning for the future --  
recommendations and follow-up.

2.1 Translating Issues to Goals: Each of six groups was asked to address two of the six community needs, prioritized the previous day. However, some groups only managed to address one need. Groups were asked to draw up a goal statement and to identify ways in which the community can begin to meet the six identified objectives. The plenary session attempted to clarify and, where possible, consolidate goal statements. However, in two cases (environment and social



planning), two distinct statements emerged.

**GOAL STATEMENT #1** - To maintain and improve a healthy environment.

**Objective:** To maintain Colony Farms lands as greenbelt.

**Action:** The group will petition the TriCities councils in an effort to get them to purchase the land. To be done no later than June 30, 1989.

**Objective:** To preserve the Coquitlam watershed and existing greenbelt areas.

**Action:** Write a letter of support to the G.V.R.D. re: Coquitlam watershed, with copy to local mayors and councils and to local newspapers. c.c. Premier, Minister of Environment, John Cashore. To be done no later than June 30, 1989.

**Objective:** To encourage councils to designate greenbelt space in the planning process.

**Action:** A committee will be struck to have input in the development planning process. To be done by September 1, 1989.

**Objective:** To investigate the West Van "Recycling Party" concept and implement it in the TriCities.

**Action:** Group #1 (Mary Brown's group) will start this in the next six months.

**Objective:** To heighten public awareness of TriCity detritus (garbage).

**Action:** "Brown Bag Day" -- in September, using all possible media avenues, schools and businesses. Possibly to be followed by a "Brown Bag Day" in the spring. Group #1 will take the initiative.

**Objective:** To educate the public and bring into being a practical, accessible recycling program.

**Action:** To support Coquitlam council to continue their recycling efforts.

**GOAL STATEMENT #2:** To preserve, restore, protect, plan for, educate for, lobby for a clean and healthy environment now and in the future.

**Action:**

- a) to educate community on need to and process of protecting watershed
- b) to restrict access to watershed
- c) to lobby and educate politicians regarding

the desire to protect the watershed -- insist that government strike a task force

- d) Strike a task force to:
- develop composition of task force to include representatives of each community, experts, environmental groups, industry, business community
  - develop mandate to research, assess, make recommendations and report to municipal councils
  - identify who is responsible for giving access to watershed
  - identify access criteria
  - identify how protected and enforced
  - identify if it is being protected

**GOAL STATEMENT #3:** To provide the needed programs and facilities to service the youth (all ages) in our communities.

**Continuum of Action:**

- a) identify all players (i.e. peer counsellors, student councils, youth groups, School Board, PTA, police, street kids, parents, Ministry, municipalities, agencies);
- b) consult with the above to arrive at process and structure (within five months);
- c) promote a Youth Council;
- d) implementation of process as identified in b). (i.e. conference, task force(s), advisory committee?);
- e) gradual evolution of programs & services with ongoing consultation as key function in process (within twelve months).

**GOAL STATEMENT #4:** To provide appropriate, affordable and available shelter for all residents.

- Action:**
- a) identify groups already involved in housing in District #43
  - b) lobby local political groups for establishment of an affordable housing policy with public input
  - c) umbrella group of local residents and community groups to be advocates
  - d) form a subcommittee of an umbrella group to develop a philosophy of what needs there are for a plan of action

**Time Frame:**

- a) form subcommittee (30 days within founding of umbrella group)
- b) develop philosophy (2 meetings)
- c) identify and liaise with local residents and community groups (6 months)
- d) lobby political groups for development of municipal housing policy (ongoing process)

**GOAL STATEMENT #5:** To establish local services for families in the TriCity area to meet community needs.

- Action:**
- a) form subcommittee/umbrella group within 30 days (to be finalized by September)
  - b) establish philosophy (2 meetings)
  - c) catalogue existing services and identify specific needs (90 days)
  - d) identify gaps, non-existing services and services available outside the community (90 days).
  - e) approach regional and local groups (ongoing process)
  - f) funding, advocacy and lobbying (ongoing process)
  - g) annual assessment meeting

**GOAL STATEMENT #6:** To involve youth in planning for their needs.

**Action:** To convene a forum in October, 1989 where youth identify needs and solutions for youth in our community.

**Timeframe:** Contact agencies by June 30 (including SHARE, ICBC, Home and School Associations, media, Victim Services, Crime Watch, Block Parents, RCMP and Port Moody police, Ministry of Social Services and Housing, Chamber of Commerce, churches, schools, parks and recreation departments) asking them to advertise, encourage, support and provide manpower for forum.

**GOAL STATEMENT #7:** To establish a mechanism empowered to research, assess and implement comprehensive, broad based social, health, environmental and educational planning in a coordinated,

accountable and systematic fashion.

**Objective:** To provide creative, easy and fun opportunities for democratic participation in the life of the community.

- Action:**
- a) identify values
  - b) educate people in the strategic planning process
  - c) ensure accountability
  - d) hold regular conferences and forums, e.g. kitchen table meetings, public forums, conferences, "Town Hall" type meetings;
  - e) establish community ombudsperson
  - f) establish community suggestion centre

(additional comments from this group:

- grass roots driven
- communication between service providers
- feedback from consumers
- communicate goals to municipal councils
- pre-planning for new development (i.e. schools, recreation, park facilities, community facilities)
- insure equal access
- initiate needs assessment
- evaluate activities
- promote this concept down to the councils and out to the community
- obtain funding
- garner government and public support, political will
- get councils to cooperate in funding a coordinator
- establish inter-agency council
- kitchen table sessions & regular community forums
- hold regular conferences
- community planner

**GOAL STATEMENT #8:** To establish a community based strategic planning committee within three months which will submit a comprehensive plan for social, health, education issues to appropriate agencies/persons by February 1, 1990.

- Action:**
- a) examine existing models to determine who should be involved. Should include caring community members/volunteers, representatives of agencies/institutions who are empowered by and accountable to agency, labour, consumers, business community, representatives of federal agencies, police and fire, students.

- b) the committee should be modelled on a successful existing council and represent a valid consensus of the community-at-large and all institutions with a vested interest who will collaborate with other groups to develop a social plan.

**Timeframe:** Invitation to be issued by Conference Reps to community by September 1, 1989 (use media, letters of invitation, newsletters, announcements at large meetings).

The following goal statement was produced by one of the groups on Friday afternoon and is included as information.

**GOAL STATEMENT #9:** To establish a community based social planning committee which will, through representation of inter-sectoral groups, coordinate a needs assessment and the planning and delivery of services.

- Action:**
- develop a blueprint for action
  - evaluate current position
  - look at global view (council for area)
  - look at existing agencies which could take on planning
  - communicate vision to groups we influence -- schools, agencies, municipalities
  - look at Council of community members who advise government, agencies, etc.
  - include consumers of service on Council
  - look at realistic time frames
  - realistic time frames must co-incide with budget development
  - must include Anmore and Belcarra
  - deal with issues of amalgamation

## ADDENDUM

In addition to those issues raised in Sections 1.3, 1.4 and 1.5 the following issues were raised during small group discussions:

1. recognize living will
2. more economic use of dollars and resources
3. crime prevention
4. traffic safety
5. self-help volunteer including churches
6. greater emphasis on deterrents for drunk driving
7. more recreation services, access for everyone
8. treatment for mentally ill adults, adolescents and elderly
9. evening programs for working parents and kids
10. end to mall development, mall mania
11. decentralization of Victoria power base
12. more parent involvement in all aspects of school affairs
13. integrating private industry with social housing
14. pediatric assessment team
15. outreach programs
16. lack of transportation within Coquitlam - fast - access for the able and disabled
17. too much family and community time in cars
18. local services for post-partum depression
19. education for healthier attitudes, lifestyles e.g. no smoking, free breakfast/lunch in schools
20. senior's drug and alcohol services
21. support services for men
22. educate employers to be more socially conscious
23. apprenticeship programs
24. heighten awareness of existing services
25. accompanying facilities in new housing areas such as parks, green areas, church and school sites, library, recreation sites and buildings
26. community identity and pride, feeling of community
27. danger associated with railway tracks
28. lack of emergency transportation (helipad)
29. disaster planning
30. senior information centre/phone line
31. protection of residential roads from excess traffic
32. bedroom community/commuting
33. lack of defined town centre
34. control clear cutting of trees for development
35. affordable nursing home care
36. better support for young children in substance abuse family situations
37. ban sponsorship by alcohol companies
38. class sizes too large
39. more counselling available in the schools

40. address "drop out" problems
41. direct people towards available resources -- increase community awareness
42. increase volunteer support in the community
43. facility passes to low income people such as Coquitlam provides
44. teenage pregnancy
45. youth gangs
46. more daycare in the working environment
47. more cooperation between municipal and provincial governments
48. need for social planner
49. repeat of this conference next year
50. involving private sector in problem solving
51. foster homes for kids
52. transportation to community programs
53. volunteer drivers
54. more community outreach to isolated
55. more cooperation between elected officials
56. better understanding of community by ministry bureaucrats
57. less passing the buck - more team effort
58. more empowerment to community based groups from government
59. integrating special needs kids into pre-school
60. school-based programming for professional days
61. support groups for those with chronic illness, support for families
62. more transition homes
63. more funds for targeting groups - media - advertising
64. more inter-generational programs
65. more input from community at-large in planning neighbourhoods
66. emergency housing for mentally ill
67. support for care givers at home
68. multiculturalism
69. more "line workers" in all services
70. TriCity community law office
71. centralized information for seniors
72. need to stop "passing the buck" in dealing with children and adults
73. more one-to-one workers to deal with child abuse
73. reinstate community resources system for GAIN
74. lifeskills need to be taught in the schools
75. keep Colony Farms and Burke Mountain "as is"
76. better liaison between government and community groups
77. victims support groups
78. grief counselling services
79. a place for those who have slipped through the cracks
80. public education re: resources and needs
81. overcrowding in schools, lack of schools
82. rise in crime among youth
83. increase and improve police services, increase police liaison role
84. rate of growth / need for community plan
85. lack of services for low income residents
86. lack of services for women

87. need community plan for TriCities area
88. hollow core to Port Moody
89. concern about how to assess which patients need secure facilities
90. downsizing of Riverview and loss of jobs, etc. to community
91. need automatic door openers at new Coquitlam library
92. lack of education in communication/mediation skills in schools
93. increased community based planning with public input
94. decrease number of video shops
95. advocacy for the mentally ill
96. increased number of trained school counsellors
97. need community schools
98. free hearing aids
99. drug and alcohol counsellors
100. youth gangs
101. lack of special needs daycare
102. lack of respite care
103. advocacy organization
104. traffic safety - driving habits poor
105. housing for young physically disabled
106. head injury services (rehab.)
107. M.S. services (rehab.)
108. evaluate established social programs, service levels



NOTE

REPORT OF M. SMITH

NOT AVAILABLE

*A*